

> BRAND WARRANTIES

EFFECTIVE APRIL 1, 2019

American Standard

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FIAT PRODUCTS



AS Residential Warranties

AS America, Inc. One Year Limited Warranty

If inspection of this AS America, Inc. (“American Standard[®]”) plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipt**.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This limited warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard’s option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation. **IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, MARBLE, ETC.** American Standard will not be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty or any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited warranty does not affect such statutory rights.

AS America, Inc. Limited Warranty for ActiClean[®], Boulevard[®] Dual Flush, Champion[®] PRO, Champion[®] 4, Heritage[®] VorMax[®], VorMax, VorMax Plus and LXP[®] Toilets

This toilet comes with a limited lifetime warranty on chinaware, a limited 10-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. (“American Standard[®]”) plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipt**.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is one year on chinaware and mechanical parts and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void** if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard’s option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty.** (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

AS Residential Warranties

AS America, Inc. Limited Warranty for Cadet® PRO, Cadet® 3, Concealed Trapway Cadet® 3, Edgemere®, H2Optimum®, H2Option®, Loft®, Studio® Activate™ and Studio® Dual Flush Toilets

This toilet comes with a limited lifetime warranty on chinaware, a limited five-year warranty on all mechanical parts of the toilet, a limited one-year warranty on electric parts if included with product and a limited one year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. (“American Standard®”) plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts**.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is one year on chinaware and mechanical parts and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void** if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard’s option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty.** (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

AS America, Inc. Limited Warranty for Colony® and Fairfield® Toilets

This toilet comes with a limited lifetime warranty on chinaware, a limited two-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. (“American Standard®”) plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts**.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is one year on chinaware and mechanical parts and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard’s option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty.** (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

CHINAWARE WARRANTIES ARE NOT TRANSFERABLE FROM ORIGINAL CONSUMER PURCHASER.

AS Residential Warranties

AS America, Inc. Three Year SpaLet® Limited Warranty

SpaLet comes with a three-year warranty on all parts of the SpaLet. If inspection of this American Standard plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is two years on the SpaLet.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard. The warranty will be void if the product has failed as a result of worn-out of consumable parts such as packing, fuses, batteries.

WARNING: This warranty DOES NOT COVER any damages caused by the use of harsh cleaners. These products can seriously corrode the product components. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

AS America, Inc. Limited Lifetime Warranty for Luxury Series Acrylic Tubs

AS America, Inc. ("American Standard®") warrants to the original consumer purchaser that it will, at its option, repair or replace this tub or any of its parts that are found by American Standard, in its sole judgment, to be defective under normal residential use and maintenance so long as it is owned by the original consumer purchaser.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is three (3) years.

THIS WARRANTY SHALL BE VOID IF THE ACCESS PANEL TO THE WHIRLPOOL IS COVERED IN ANY MANNER CONTRARY TO THE INSTALLATION INSTRUCTIONS. In no event will American Standard be liable for the cost of repair or replacement of any installation materials including but not limited to tiles, marble etc.

This limited warranty DOES NOT COVER the following:

1. Defects or damages arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and cleaning as directed in the owner's manual and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
2. Deterioration through normal wear and tear and the expense of normal maintenance.
3. Commercial application.
4. Options and accessories. American Standard's limited warranty on these items is one year for parts only and excludes labor. This one year limited warranty covers accessories manufactured by American Standard (e.g. aprons, drains, grab bars, heaters, trim kits) against defects of material or workmanship. Warranty coverage begins on the date the accessory was originally purchased by the owner.
5. Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
6. **ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE.**
(Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
7. Responsibility for compliance with local code requirements. (Since local code requirements vary greatly distributors, retailers, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

AS Residential Warranties

AS America, Inc. Limited Warranty for Master Series Tubs and Acrylic Bases

AS America, Inc. (“American Standard[®]”) warrants to the original consumer purchaser that it will, at its option, repair or replace any of its plumbing products found by it to be defective under normal use and maintenance within the following periods from date of purchase: electronic components – two (2) years; pump motors – three (3) years; fittings and plumbing – two (2) years; shell – ten (10) years residential; three (3) years commercial. In the event of a limited warranty claim proof of purchase will be required – **save sales receipt**.

This limited warranty DOES NOT COVER the following:

1. Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
2. Deterioration through normal wear and tear.
3. Expense of normal maintenance – periodic replacement of washers, seals, etc. is a normal maintenance requirement.
4. IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, MARBLE ETC.
5. Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
6. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED LIMITED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE.
(Some jurisdictions do not allow limitations on how long an implied limited warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
7. Responsibility for compliance with local code requirement.
(Since code requirements vary greatly, distributors, dealers, installation contractor and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)
8. If a whirlpool unit is purchased by a dealer and used as a demonstration unit the limited warranty takes effect as soon as the dealer uses the product as a demo. If this demonstration unit is subsequently sold to a customer, the dealer may transfer the remaining period of the limited warranty to the buyer only with American Standard written approval.

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

AS America, Inc. Limited Ten Year Warranty for Personal Residential Use Americast[®] Tubs

AS America, Inc. (“American Standard”) warrants this product against defects in materials and workmanship under normal residential use for TEN (10) years by the original consumer purchaser. The TEN (10) year warranty does not apply to this product’s textured bottom surface. American Standard warrants the textured bottom surface against defects in materials and workmanship under normal residential use for a period of ONE (1) year from the date of first purchase.

This warranty is provided for the exclusive benefit of the initial consumer purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first residential property owner on whose behalf the product was purchased for installation. This warranty applies only to tubs installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by American Standard in its sole discretion. Proof of purchase (**original sales receipt**) must be provided to American Standard with all warranty claims.

This warranty only applies to American Standard Americast[®] tubs. Unless otherwise specified, all other American Standard options and accessories are covered by the AS AMERICA, INC. ONE YEAR LIMITED WARRANTY, which warrants options and accessories against defects in material and workmanship for one (1) year from the date of first purchase.

EXCLUSIONS AND LIMITATIONS

1. This warranty does not apply to commercial installations (defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations). The AS AMERICA, INC. LIMITED WARRANTY FOR COMMERCIAL USE AMERICAST[®] TUBS applies to commercial installations.
2. This warranty only applies to products purchased after January 1, 2017.
3. This warranty only applies to products purchased through an authorized AS America, Inc. dealer or re-seller.
4. This warranty does not apply to defects or damage caused by non-genuine American Standard parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the tub from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the tub, it is strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the tub.
5. American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
6. American Standard does not warrant that this product and/or its installation complies with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

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AS Residential Warranties

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States
AMERICAN STANDARD BRANDS
 One Centennial Avenue
 Piscataway, NJ 08855
 Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada
LIXIL Canada Inc.
 5900 Avebury Road
 Mississauga, Ontario
 Canada L5R 3M3
 Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
 S. de R.L. de C.V.
 Via Morelos #330
 Col. Santa Clara
 Ecatepec 55540 Edo. Mexico
 Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

AS America, Inc. Limited Warranty for Commercial Use Americast® Tubs

AS America, Inc. ("American Standard") warrants this product against defects in materials and workmanship under normal commercial use for a period of TEN (10) years from the date of first purchase. The TEN (10) year warranty period does not apply to this product's textured bottom surface. American Standard warrants the textured bottom surface against defects in materials and workmanship under normal commercial use for a period of ONE (1) year from the date of first purchase.

Commercial use is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

This warranty is provided for the exclusive benefit of the initial commercial purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first commercial owner on whose behalf the product was purchased for installation. This warranty applies only to tubs installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by American Standard in its sole discretion. Proof of purchase (**original sales receipt**) must be provided to American Standard with all warranty claims.

This warranty only applies to American Standard Americast® tubs. Unless otherwise specified, all other American Standard options and accessories are covered by the AS AMERICA, INC. ONE YEAR LIMITED WARRANTY, which warrants options and accessories against defects in material and workmanship for one (1) year from the date of first purchase.

EXCLUSIONS AND LIMITATIONS

1. This warranty does not apply to personal residential installations. The AS AMERICA, INC. TEN YEAR LIMITED WARRANTY FOR PERSONAL RESIDENTIAL USE AMERICAST® TUBS applies to personal residential installations.
2. This warranty only applies to products purchased after January 1, 2017.
3. This warranty only applies to products purchased through an authorized AS America, Inc. dealer or re-seller.
4. This warranty does not apply to defects or damage caused by non-genuine American Standard parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the tub from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the tub, it is strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the tub.
5. American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.

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AS Residential Warranties

6. American Standard does not warrant that this product and/or its installation complies with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States
AMERICAN STANDARD BRANDS
One Centennial Avenue
Piscataway, NJ 08855
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

Walk-In Bath Limited Warranty Coverage

American Standard Walk-In Baths are warranted in accordance with the following warranty:

This warranty is extended to the first purchaser and does not extend to products previously used as display models or products that have been modified or repaired by anyone else but American Standard unless approved by American Standard. American Standard premium acrylic walk-in baths come with a fifteen (15) year warranty on the bathtub, ten (10) year warranty on the tub components and a Lifetime Warranty on the door seal. American Standard walk-in baths constructed of hi-gloss gelcoat construction come with a ten (10) year warranty on the bathtub, five (5) year warranty on the tub components and a Lifetime Warranty on the door seal.

WARRANTY LIMITATIONS

In the event of a defect in the material or workmanship of a product, defective products will be repaired or replaced. The manufacturer shall not be liable for the expense of removing defective products or installing replacement products or the expense of adjoining components such as tile, marble, wall panels, ceilings etc. No liability shall exist for incidental or consequential damages caused in whole or part by any defect in this product. No warranty, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, shall apply after the warranty period described above. This warranty does not cover defects or damage caused by the common carrier or installer from, without limitation, any of the following: careless handling, lifting bathtubs by the piping, modification of the product for any reason, improper installation (including installation not in accordance with instructions provided with the unit), and acts of God.

RETURN POLICY

American Standard is committed to providing premium customer service. In the event that a product must be returned due to reasons other than defects, as mentioned in the warranty, the following procedures apply: Requests for returns and/or exchanges must be made within 30 days of receipt of product. The product must be in its original packaging and received at American Standard in saleable condition. All returns will receive a 15% restocking fee plus all freight costs of the original shipment and return shipment to American Standard. All requests for return must first be approved by American Standard and have an assigned Returned Merchandise Authorization (RMA#).

AS Residential Warranties

AS America, Inc. Limited Lifetime Warranty for Shower Doors

AS America, Inc. ("American Standard®") warrants to the original consumer purchaser that it will, at its sole option, repair or replace this product or any part of this product, if it confirms that the product is defective in materials or workmanship under normal use and maintenance for the lifetime of this product.

This warranty does not apply to commercial installations. Commercial installations shall have a limited warranty of 3 year(s).

This limited warranty DOES NOT COVER the following:

1. Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
2. Deterioration through normal wear and tear.
3. WATER DAMAGE, OR DAMAGES RESULTING FROM ABUSE OR MISUSE OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS FURNISHED BY AS AMERICA, INC.
4. USE OF CLEANING PRODUCTS CONTAINING CALCIUM HYPO CHLORITE (CHLORINE), SCOURING POWDERS OR PADS SHALL NOT BE COVERED.
5. THE USE OF SCENTED CANDLES IN CLOSE PROXIMITY WITH THIS PRODUCT CAN RESULT IN PERMANENT STAINING OF THE FINISH.
6. Expense of normal maintenance.
7. All costs of removal, transportation, labor, reinstallation or other costs including postage and/or shipping costs to obtain warranty service shall be paid by the consumer.
8. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED ARE SPECIFICALLY EXCLUDED.
(Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
9. Responsibility for compliance with local code requirements ARE EXCLUDED FROM THIS WARRANTY. (Since local code requirements vary greatly distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

AS America, Inc. Limited Warranty for Bath Furniture

If inspection of this AS America, Inc. ("American Standard®") plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model. Variations in actual wood color and finishes which may result from natural characteristics of the wood, such as grain patterns, mineral streaks and the like, are not defects and are not covered by this limited warranty.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a claim, proof of purchase will be required – **save sales receipts**.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This limited warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard's option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation, nor shall American Standard be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty or any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you).

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

AS Residential Warranties

AS America, Limited Warranty for Fine Fireclay Kitchen Sinks

If inspection of this American Standard Fine Fireclay product, within five years after its initial purchase, confirms that it is defective in materials or workmanship, American Standard Brands (“American Standard”) will repair or, at its option, exchange the product for a similar model.

This limited warranty applies only to the original purchaser and installation of these products. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first owner on whose behalf the product was purchased for installation. This warranty applies only to sinks installed in the United States of America, Canada or Mexico. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts** and other product identifying information.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation. This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard’s option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States
AMERICAN STANDARD BRANDS
One Centennial Avenue
Piscataway, NJ 08855
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902

www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

AS Residential Warranties

AS America, Inc. Limited Lifetime Warranty for Stainless Steel Kitchen Sinks

If an AS America, Inc. ("American Standard") stainless steel kitchen sink is found to be defective in materials or workmanship, after inspection by an authorized American Standard representative, American Standard will repair or, at its option, exchange the product for a similar model. This limited warranty is applicable under normal personal residential use, so long as it remains in use in its original place of installation.

This limited warranty applies only to the original purchaser and installation of these products. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first owner on whose behalf the product was purchased for installation. This warranty applies only to sinks installed in the United States of America, Canada or Mexico. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts** and other product identifying information.

The limited lifetime warranty does not apply to commercial installations. Commercial use is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations. The warranty for commercial installations is three (3) years under normal use, and is otherwise subject to all the same exclusions and limitations identified herein.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to assure local code compliance before installation.

This limited warranty is void if the stainless steel kitchen sink has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it was modified in a manner inconsistent with the product as shipped by American Standard.

American Standard's option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States
AMERICAN STANDARD BRANDS
 One Centennial Avenue
 Piscataway, NJ 08855
 Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902

www.americanstandard.com

In Canada
LIXIL Canada Inc.
 5900 Avebury Road
 Mississauga, Ontario
 Canada L5R 3M3
 Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
 S. de R.L. de C.V.
 Via Morelos #330
 Col. Santa Clara
 Ecatepec 55540 Edo. Mexico
 Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

AS Residential Warranties

AS America, Inc. Limited Lifetime Warranty for Cast Iron Kitchen Sinks

If an AS America, Inc. (“American Standard”) cast iron kitchen sink is found to be defective in materials or workmanship, after inspection by an authorized American Standard representative, American Standard will repair or, at its option, exchange the product for a similar model. This limited warranty is applicable under normal personal residential use, so long as it remains in use in its original place of installation.

This limited warranty applies only to the original purchaser and installation of these products. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first owner on whose behalf the product was purchased for installation. This warranty applies only to sinks installed in the United States of America, Canada or Mexico. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipt** and other product identifying information.

The limited lifetime warranty does not apply to commercial installations. Commercial use is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations. The warranty for commercial installations is three (3) years under normal use, and is otherwise subject to all the same exclusions and limitations identified herein.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to assure local code compliance before installation.

This limited warranty is void if the cast iron kitchen sink has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard’s instructions; or if it was modified in a manner inconsistent with the product as shipped by American Standard.

American Standard’s option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Obtaining Warranty Service

In the United States
AMERICAN STANDARD BRANDS
One Centennial Avenue
Piscataway, NJ 08855
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902

www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

AS Residential Warranties

AS America, Inc. Faucet Limited Lifetime Function and Finish Warranty

FOR RESIDENTIAL INSTALLATIONS: AS America, Inc. ("American Standard®") warrants this product to be free from defects in materials or workmanship for as long as the original consumer purchaser owns this product. Proof of purchase (**original sales receipt**) from the original consumer purchaser must be made available to American Standard for all warranty claims. This warranty is non-transferable. It does not apply in the event of product damage due to the use of other than genuine American Standard replacement parts, installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials.

FOR COMMERCIAL INSTALLATIONS: For all industrial, commercial and business usage the warranty period is five years, from date of purchase and except for duration, all other aforementioned warranty terms apply. For both Residential and Commercial warranties, batteries are not included in the warranty.

FOR ELECTRONIC FAUCETS, VALVES AND CONTROLS: American Standard warrants its electronic faucets, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from the date of purchase by or for the original consumer owner.

American Standard will provide free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

This warranty does not cover labor charges incurred and/or damage sustained in installation, repair or replacement, nor incidental or consequential damages. This warranty is effective for all faucets sold after March 1, 2018.

THIS WARRANTY IS EXCLUSIVELY IN LIEU OF ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives the original consumer purchaser of an American Standard faucet specific legal rights which may vary from state to state or from province to province. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

AS America, Inc. Shower Five Year Limited Warranty

FOR RESIDENTIAL INSTALLATIONS: AS America, Inc. ("American Standard®") warrants this product to be free from defects in materials or workmanship for the original consumer purchaser for a period of five years. Proof of purchase (**original sales receipt**) from the original consumer purchaser must be made available to American Standard for all warranty claims. This warranty is non-transferable. It does not apply in the event of product damage due to the use of other than genuine American Standard replacement parts, installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials.

FOR COMMERCIAL INSTALLATIONS: For all industrial, commercial and business usage the warranty period is five years, from date of purchase and except for duration, all other aforementioned warranty terms apply. For both Residential and Commercial warranties, standard batteries are not included in the warranty.

FOR ELECTRONIC SHOWERHEADS, HAND SHOWERS, SYSTEMS, VALVES AND CONTROLS: American Standard warrants its electronic showerheads, hand showers, systems, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from the date of purchase by or for the original consumer owner.

American Standard will provide free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

This warranty does not cover labor charges incurred and/or damage sustained in installation, repair or replacement, nor incidental or consequential damages. This warranty is effective for all showers sold after November, 2017.

THIS WARRANTY IS EXCLUSIVELY IN LIEU OF ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives the original consumer purchaser of an American Standard showerhead specific legal rights which may vary from state to state or from province to province. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

AS Residential Warranties

AS America, Inc. Limited Warranty for Parts and Accessories

AS America, Inc. ("American Standard") warrants plumbing parts and accessories (other than those products covered by a specific American Standard limited warranty, including warranties for specific toilets, tubs, shower doors, and sinks) against defects in materials and workmanship under normal use for ONE (1) year from the date of first purchase. This warranty is provided for the exclusive benefit of the initial purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first owner on whose behalf the product was purchased for installation. This warranty applies only to parts and accessories installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by American Standard in its sole discretion. Proof of purchase (**original sales receipt**) must be provided to American Standard with all warranty claims.

EXCLUSIONS AND LIMITATIONS

1. This warranty only applies to products manufactured after January 1, 2017.
2. This warranty only applies to products purchased through an authorized AS America, Inc. dealer or re-seller.
3. This warranty does not apply to defects or damage caused by non-genuine American Standard parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, and/or improper repair or installation (whether performed by you, a plumber, a contractor or a service company).
4. American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
5. American Standard does not warrant that this product and/or its installation complies with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Obtaining Warranty Service

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States
AMERICAN STANDARD BRANDS
One Centennial Avenue
Piscataway, NJ 08855
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902

www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

AS Commercial Warranties

AS America, Inc. One Year Limited Warranty for Commercial Fixtures

If inspection of this AS America, Inc. (“American Standard®”) plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model.

If the commercial fixture is purchased with a matching American Standard flush valve, American Standard will extend the limited commercial warranty for the commercial fixture to five years. Proof of purchase is required and must show that the commercial fixture and flush valve are purchased together and in the same proof of purchase document.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipt**.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This limited warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard’s option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation. **IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, MARBLE, ETC.** American Standard will not be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty or any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited warranty does not affect such statutory rights.

AS America, Inc. Five Year Limited Warranty for Commercial Systems

If inspection of this AS America, Inc. (“American Standard®”) plumbing product, within five year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipt**.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This limited warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard’s option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation. **IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, MARBLE, ETC.** American Standard will not be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty or any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited warranty does not affect such statutory rights.

AS Commercial Warranties

AS America, Inc. Limited Warranty for Champion® PRO, Glenwall® VorMax®, Yorkville™ VorMax and VorMax Toilets

This toilet comes with a limited lifetime warranty on chinaware, a limited 10-year warranty on all mechanical parts of the toilet and a limited one year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. (“American Standard®”) plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipt**.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is one year on chinaware and mechanical parts and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void** if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard’s option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty.** (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

AS America, Inc. Limited Warranty for Cadet® PRO Toilets

This toilet comes with a limited lifetime warranty on chinaware, a limited five-year warranty on all mechanical parts of the toilet and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. (“American Standard®”) plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts**.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is one year on chinaware and mechanical parts and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void** if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard’s instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard’s option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty.** (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

AS Commercial Warranties

AS America, Inc. Faucet Limited Lifetime Function and Finish Warranty

FOR RESIDENTIAL INSTALLATIONS: AS America, Inc. ("American Standard®") warrants this product to be free from defects in materials or workmanship for as long as the original consumer purchaser owns this product. Proof of purchase (**original sales receipt**) from the original consumer purchaser must be made available to American Standard for all warranty claims. This warranty is non-transferable. It does not apply in the event of product damage due to the use of other than genuine American Standard replacement parts, installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials.

FOR COMMERCIAL INSTALLATIONS: For all industrial, commercial and business usage the warranty period is five years, from date of purchase and except for duration, all other aforementioned warranty terms apply. For both Residential and Commercial warranties, standard batteries are not included in the warranty. The warranty period for the PWRX® Long-Life Power Pack is 5 years from date of purchase.

FOR ELECTRONIC FAUCETS, VALVES AND CONTROLS: American Standard warrants its electronic faucets, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from the date of purchase by or for the original consumer owner.

American Standard will provide free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

This warranty does not cover labor charges incurred and/or damage sustained in installation, repair or replacement, nor incidental or consequential damages. This warranty is effective for all faucets sold after March 1, 2018.

THIS WARRANTY IS EXCLUSIVELY IN LIEU OF ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives the original consumer purchaser of an American Standard faucet specific legal rights which may vary from state to state or from province to province. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

Obtaining Warranty Service

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States
AMERICAN STANDARD BRANDS
One Centennial Avenue
Piscataway, NJ 08855
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (800) 387-0369
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.



LIMITED WARRANTY

The 3D printed faucets come with a limited two-year warranty. This limited warranty only applies to non-commercial purchasers, excludes all industrial, commercial and business usage.

Finishes

DXV by American Standard will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

Proof of purchase (**original sales receipt**) from the original consumer purchaser must be made available to DXV by American Standard for all limited warranty claims. This limited warranty is non-transferable. It does not apply in the event of product damage due to the use of other than genuine DXV by American Standard replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The limited warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials. This limited warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages, all of which are expressly disclaimed.

This limited warranty gives the original consumer purchaser of a DXV by American Standard faucet specific legal rights which may vary from state to state or from province to province. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchantability or fitness for an intended purpose. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

Mechanics

MECHANICAL WARRANTY: A TWO-YEAR LIMITED WARRANTY is provided to the first residential owner on parts to be free from failure related to defects in materials and workmanship but not installation.

Conditions to Warranties

DXV by American Standard places the following conditions on its finish and mechanical warranties to the first residential owner only. If parts are not available, DXV by American Standard will offer a replacement of comparable value, color and configuration.

DXV by American Standard finish and mechanical warranties are limited to products correctly installed and used in a residential environment.

DXV by American Standard warranties will not assume liability for damage due to abuse, mishandling, incorrect installation, improper maintenance, or deterioration due to normal use.

DXV by American Standard will not be liable for labor or other costs relating to the sale, installation, or replacement of their products.

In the event of a defect in any DXV by American Standard product covered by this warranty, the product must be returned to the dealer where originally purchased along with proof of purchase.

DXV by American Standard's obligation under the warranty shall be limited to the repair or exchange of any product which has been determined by DXV by American Standard to be defective after appropriate examination.

DXV by American Standard warranty replacement parts will be available for two years after product discontinuation date.

FAUCETS—CARE AND USE

When cleaning your faucet, rinse with clear water and wipe dry with a soft clean cloth. In the event of stubborn blemishes on the finish, we recommend use of Windex® window cleaner with a soft cloth but do not recommend it be used daily.

It is important to note that it is normal to expect signs of usage over time. Do not clean your product with soaps, acid, polish, abrasives, harsh cleaners, or a cloth with a coarse surface.

Windex® is a registered trademark of S.C. Johnson and Son, Inc.

**DXV** FAUCETS**LIMITED WARRANTY**

DXV by American Standard provides the following warranty only to the first residential owner of our products.

Finishes

DXV by American Standard warrants this product to be free from defects in materials or workmanship for as long as the original consumer purchaser owns their home.

DXV by American Standard will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

Proof of purchase (**original sales receipt**) from the original consumer purchaser must be made available to DXV by American Standard for all limited warranty claims. This limited warranty is non-transferable. It does not apply in the event of product damage due to the use of other than genuine DXV by American Standard replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The limited warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials. This limited warranty excludes all industrial, commercial and business usage, whose purchasers are hereby extended a two year limited warranty (electronic components which carry a one year limited warranty). This limited warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages, all of which are expressly disclaimed. This limited warranty is applicable only to DXV by American Standard faucets manufactured after August 1, 2013 and installed in the United States and/or Canada.

This warranty gives the original consumer purchaser of a DXV by American Standard faucet specific legal rights which may vary from state to state or from province to province. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchantability or fitness for an intended purpose. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

Mechanics

MECHANICAL WARRANTY: A LIMITED WARRANTY is provided to the first residential owner on parts to be free from failure related to defects in materials and workmanship but not installation.

Conditions to Warranties

DXV by American Standard places the following conditions on its finish and mechanical warranties to the first residential owner only. If parts are not available, DXV by American Standard will offer a replacement of comparable value, color and configuration.

DXV by American Standard finish and mechanical warranties are limited to products correctly installed and used in a residential environment.

DXV by American Standard warranties will not assume liability for damage due to abuse, mishandling, incorrect installation, improper maintenance, or deterioration due to normal use.

DXV by American Standard will not be liable for labor or other costs relating to the sale, installation, or replacement of their products.

In the event of a defect in any DXV by American Standard product covered by this warranty, the product must be returned to the dealer where originally purchased along with proof of purchase.

DXV by American Standard's obligation under the warranty shall be limited to the repair or exchange of any product which has been determined by DXV by American Standard to be defective after appropriate examination.

DXV by American Standard warranty replacement parts will be available for two years after product discontinuation date.

FAUCETS—CARE AND USE

When cleaning your faucet, rinse with clear water and wipe dry with a soft clean cloth. In the event of stubborn blemishes on the finish, we recommend use of Windex® window cleaner with a soft cloth but do not recommend it be used daily.

It is important to note that it is normal to expect signs of usage over time. Do not clean your product with soaps, acid, polish, abrasives, harsh cleaners, or a cloth with a coarse surface.

Windex® is a registered trademark of S.C. Johnson and Son, Inc.

LIMITED WARRANTY

This toilet comes with a limited warranty on chinaware, a limited five-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat. If inspection of this DXV by American Standard plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, DXV by American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts.**

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is one year on chinaware and mechanical parts, and one year on the toilet seat.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with DXV by American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by DXV by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. DXV by American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

DXV by American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. DXV by American Standard is not responsible for any other incidental or consequential damages attributed to a product defect. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

TOILETS—CARE AND USE

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

Avoid detergents, disinfectants, or cleaning products in aerosol cans. NEVER use abrasive scouring powders or abrasive pads on your toilet seat. Some bathroom chemicals and cosmetics may damage the seat's finish.

WARNING: Do not use in-tank cleaners. Products containing chlorine (calcium hypochlorite) can seriously damage fittings in the tank. This damage can cause leakage and property damage.

DXV by American Standard shall not be responsible or liable for any tank fitting damage caused by the use of cleaners containing chlorine (calcium hypochlorite).



LIMITED WARRANTY

This toilet comes with a three-year warranty on all parts of the toilet. If inspection of this DXV by American Standard plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, DXV by American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products.

In the event of a limited warranty claim, proof of purchase will be required – **save sales receipts**.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is two years on the toilet.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with DXV by American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by DXV by American Standard. The warranty will be void if the product has failed as a result of worn-out consumable parts such as packing, fuses, batteries.

DXV by American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. DXV by American Standard is not responsible for any other incidental or consequential damages attributed to a product defect. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

SPALETS—CARE AND USE

WARNING: This warranty DOES NOT COVER any damages caused by the use of harsh cleaners. These products can seriously corrode the product components. This damage can cause leakage and property damage. DXV by American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

LIMITED WARRANTY

DXV warrants that its lighting products are free from imperfections in materials and workmanship with a limited one-year warranty from the date of purchase.

This limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine DXV by American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Deterioration through normal wear and tear.
- Expense of normal maintenance
- Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE ONE-YEAR DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

LIGHTING—CARE AND USE

Wipe with a soft cloth only. Always avoid using harsh chemicals and/or cleaners.



LIMITED WARRANTY

DXV by American Standard warrants to the original consumer purchaser that it will, at its option, repair or replace any of its solid surface plumbing products found by it to be defective under normal use and maintenance within five (5) years from the date of first purchase. The decision whether to repair or replace is determined by DXV in its sole discretion. Proof of purchase (**original sales receipt**) must be provided with all warranty claims

This warranty is provided for the exclusive benefit of the original consumer purchaser. This warranty is non-transferable, with the sole exception of when a plumber, contractor, or other service provider purchases solid surface plumbing products, in which case the warranty extends to the first owner on whose behalf the products were purchased or installed.

The limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine DXV replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person
- Deterioration through normal wear and tear
- Expense of normal maintenance—periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- Postage or shipping costs for returning products for repairs or replacement under the limited warranty and labor or other costs incurred in connection with product removal or installation under the limited warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND FIVE-YEAR DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

SOLID SURFACE—CARE AND USE

Daily Cleaning Instructions

Use soapy water, or liquid detergents to remove most basic residues and stains. To prevent hard water marks or dull surfaces, always rinse and dry the surface thoroughly after cleaning. Do not use strong acid or alkaline drain cleaners.

Stubborn Stains and Minor Scratches

To remove stubborn stains and minor scratches, different cleaning techniques are required, depending on the finish types.

MATTE WHITE FINISH is low or no-sheen finish offered on one side of the countertops. Apply abrasive cleaner to your hand pad or a damp sponge, and then scrub in a small circular motion.

GLOSSY WHITE FINISH is higher and reflective sheen found on countertops, top/basins and vessels. To remove stubborn stains, spray a non-abrasive cleaner over the stain and wait for a couple of minutes. Then scrub in a small and overlapping circular motion with a wet sponge. Do not use abrasive cleansers, pads or steel wool. To enhance the visual color clarity and hide minor scuffs, apply Countertop cleanser available at any hardware stores. Wipe away excess cleanser with a soft cloth or paper towel. To remove scratches, polish the surface sequentially with 800/1500/2000 grit sandpaper and water, using small and overlapping circular motions. Dry the water off with a clean and dry soft cloth. Then polish the area using a microfiber auto or soft cloth. Then complete the procedure by applying a commercially available car wax. Should there be a variation with the surface finish, proceed with waxing over the entire surface. For a final touch, you may apply Countertop cleanser available at any hardware store or supermarket.

Prevent Damages

DXV solid surface is durable, tough, and easy to care for. The high gloss and matte surface will retain its lasting luster with proper care and maintenance.

- Harsh chemicals, sharps, and abrasive objects should never be used on solid surfaces. Accidental spills or splatters from harsh materials should be wiped off immediately and then rinsed with water. Harsh materials include drain or toilet bowl cleaners, rust, or varnish removers, paint solvents, lacquer thinner and products containing acetone like nail polish removers.
- Do not use wire brushes, knives or sharp objects to remove stains or other surface blemishes.
- While solid surface resists heat, it is still important to minimize direct heat exposure to protect the product. Do not place hot appliances such as hot curling irons directly on the surface.
- Do not allow nail polish remover, acetone, dry-cleaning fluid, paint remover, or other solvents to come into contact with the surface.
- Clean the surrounding surface immediately after using caustic drain cleaners.



CHINAWARE, CONSOLES AND FURNITURE

LIMITED WARRANTY

If inspection of this DXV by American Standard chinaware product, within five years after its initial purchase, confirms that it is defective in materials or workmanship, DXV by American Standard will repair or, at its option, exchange the product for a similar model. Wood furniture receives a limited two-year warranty and metal consoles receive a limited one-year warranty and use the same terms.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with DXV by American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by DXV by American Standard.

DXV by American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation, nor shall DXV by American Standard be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

CHINAWARE—CARE AND USE

When cleaning fixture surfaces, do not use harsh abrasives or caustic cleaners. A mild detergent, warm water, and a soft cloth will remove normal dirt and soap accumulations from surfaces. Rinse thoroughly after cleaning and polish with a soft dry cloth to restore original luster of material.

METAL CONSOLES—CARE AND USE

Clean the product by using a soft, slightly damp cloth. Buff the product by using a soft dry cloth. Avoid using silicone cleaners and waxes.

Clean up excess water and spills immediately. Use a blotting rather than a wiping action. Water left over a long period of time will cause white spots in the finish.

NOTE: Please note that some chemicals may damage the finish. Take care to avoid the following: iodine, hair dye, after shave lotion, shaving cream, alcohol, perfume, Lestoil®, Lysol® Tub and Tile Cleaner, Lysol® Spray Disinfectant, Dow® Disinfectant, acetone, paint remover, Formula 409®, Tilex®, and Nair®.

FURNITURE—CARE AND USE

DXV's furniture is built with tradition in mind. Variations in actual wood color and finishes which may result from natural characteristics of wood, such as grain patterns, mineral streaks and the like, are not considered defects. As wood continues to age you may notice these slight differences in color. Sound knots and slight surface cracks are true personality characteristics of a quality piece of wood furniture.

In order to maintain the finish you should clean with a soft, slightly damp cloth and then buff with a dry cloth. Wood furniture should never be dragged across the floor. The added stress from dragging the unit may cause the dragged edge to splinter or joints to loosen. Following these practices will help maintain the beauty and lustre of your furniture.

Lestoil® is a registered trademark of The Clorox Company.

Lysol® is a registered trademark of Reckitt Benckiser LLC.

Dow® is a registered trademark of The Dow Chemical Company.

Formula 409® is a registered trademark of The Clorox Company.

Tilex® is a registered trademark of The Clorox Company.

Nair® is a registered trademark of Church & Dwight Co., Inc.

LIMITED WARRANTY

DXV by American Standard warrants to the original consumer purchaser that it will, at its option, repair or replace any of its plumbing products found by it to be defective under normal use and maintenance within the following periods from date of purchase: Electronic Components—two (2) years; Pump Motors—two (2) years; Fittings and Plumbing—two (2) years; Shell—three (3) years.

This limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine DXV by American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Deterioration through normal wear and tear.
- Expense of normal maintenance—periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE ONE-YEAR DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

ACRYLICS—CARE AND USE

Your new DXV by American Standard acrylic bathtub is tough, durable and easy to care for. The high gloss surface will retain its lasting luster with proper care and maintenance.

- Always fill the tub with temperate water. Excessively hot water (greater than 130° F) may cause surface damage.
- Remove bath mat after use and hang to dry. Allowing bath mat to dry in the tub may cause surface damage.
- Clean after use with a mild liquid household detergent cleaner. Do not turn on jets when such cleaners are present.
- Do not use: Lestoil® Cleaner; Lysol® Disinfectant (spray or concentrate); or Lysol® Basin, Tub and Tile Cleaner; Windex® Cleaner; Mr. Clean® Cleaner; Dow® Disinfectant Bathroom Cleaner; or other cleaning products in aerosol cans.
- HARSH CHEMICALS, SHARP AND ABRASIVE OBJECTS SHOULD NEVER BE USED ON ACRYLIC SURFACES.
- Do not use wire brushes, knives or sharp objects to remove stains or other surface blemishes.
- Use of abrasive cleaners or powders will dull the surface. If the glossy surface loses its sheen, dulled areas can be partially restored by rubbing with a white automotive body polishing compound and waxing with a liquid wax.
- Do not wax surfaces where you walk or stand.
- Do not allow nail polish remover, acetone, dry-cleaning fluid, paint remover, or other solvents to come into contact with the surface.
- Clean the surrounding surface immediately after using caustic drain cleaners.
- Burning cigarettes will irreparably damage the surface of the tub.

Lestoil® is a registered trademark of The Clorox Company.

Lysol® is a registered trademark of Reckitt Benckiser LLC.

Windex® is a registered trademark of S.C. Johnson and Son, Inc.

Mr. Clean® is a registered trademark of The Procter and Gamble Company.

Dow® is a registered trademark of The Dow Chemical Company.



STAINLESS STEEL PRODUCTS

LIMITED WARRANTY

DXV by American Standard warrants to the original purchaser consumer of a DXV by American Standard stainless steel sink that it will, at its option, repair or replace such product if it is found by DXV by American Standard, in its sole judgment, to be defective under normal residential use, provided that it has been installed and maintained in accordance with DXV by American Standard's instructions. This limited warranty applies only to the initial installation and is not transferable from the original consumer purchaser. In the event of a limited warranty claim, proof of purchase will be required – **save the sales receipt.**

This limited warranty DOES NOT COVER the following:

- Defects or damages arising from shipping, installation, alterations, accidents, abuse, misuse, environmental factors, lack of proper maintenance and use of other than genuine DXV by American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Deterioration through normal wear and tear and the expense of normal maintenance.
- Commercial application.
- Options and accessories. DXV by American Standard's limited warranty on these items is one year for parts only. This one year limited warranty covers accessories manufactured by DXV by American Standard against defects of material or workmanship. Limited warranty coverage begins on the date the accessory was originally purchased by the owner.
- Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING LABOR, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OF ANY IMPLIED LIMITED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. IN NO EVENT WILL DXV by American Standard BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS INCLUDING BUT NOT LIMITED TO TILES, MARBLE ETC. (Some jurisdictions do not allow limitations on how long an implied limited warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)

- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, retailers, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other legal rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

STAINLESS STEEL PRODUCTS—CARE AND USE

To keep the original quality of your DXV by American Standard stainless steel sink, we recommend regular cleaning. Use a mild liquid dish detergent and water to clean the product after use. Rinse carefully and dry.

Please have the following in mind:

- Do not let water or other liquids dry on the product. Liquids that are left to dry leave a grey build-up stain on the steel.
- Stainless steel can stand hard treatment, but sharp objects can easily scratch the surface. These scratches are more visible when the product is new. After a period of use these marks will be smoothed out without the product losing its luster.
- Never use scouring powder or steel wool to clean the surface. Apart from the risk of scratches, there is also a risk that rust stains will attack the steel.
- Avoid Chlorine-based solutions from coming into contact with the stainless steel.
- Silver polish leaves spots that cannot be removed.
- Acidic foods (e.g. juices, salt, mustard, mayonnaise, etc.) must be cleaned up immediately

LIMITED WARRANTY

DXV warrants to the original customer that it will, at its option, repair or replace concrete plumbing products found to have manufacturing or structural defects within one (1) year from the date of first purchase. The decision whether to repair or replace is determined by DXV in its sole discretion. Proof of purchase (original sales receipt) must be provided with all warranty claims.

This warranty is provided for the exclusive benefit of the original consumer purchaser. This warranty is non-transferable, with the sole exception of when a plumber, contractor, or other service provider purchases concrete plumbing products, in which case the warranty extends to the first owner on whose behalf the products were purchased or installed.

This warranty is solely for integrity, function and structure of the concrete plumbing products. Staining and wetting are part of care and maintenance not the “function” of the concrete. As with many solid surfaces, there may be a level of care and maintenance required. The care and maintenance is the end user responsibility.

The limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine DXV replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person
- Deterioration through normal wear and tear
- Expense of normal maintenance—periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- Postage or shipping costs for returning products for repairs or replacement under the limited warranty and labor or other costs incurred in connection with product removal or installation under the limited warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND ONE-YEAR DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

CONCRETE—CARE AND USE

This concrete lavatory is sealed to protect the surface finish with a very stain resistant sealer. Although it resists acidic liquids, spills should be cleaned up promptly. Harsh cleaners with bleach and ammonia will not hurt the surface with infrequent use, but they may degrade the sealer overtime. This may result in resealing the surface quicker than would have been required.

- Avoid placing hot items on the surface that are above the temperature of boiling water. Although concrete is very heat resistant, you may damage your sealer.
- Do not leave tape on the surface of your concrete lavatory. The resins in the tape can bond to the sealer and damage the sealer when removed.
- Avoid abrasive cleaners as they will slowly remove the sealer.
- Dragging objects across the surface that are sharp or abrasive may scratch the sealer.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED.

**DXV** AMERICAST® TUBS**LIMITED WARRANTY FOR COMMERCIAL USE**

DXV warrants this product against defects in materials and workmanship under normal commercial use for a period of TEN (10) years from the date of first purchase. The TEN (10) year warranty period does not apply to this product's textured bottom surface. DXV warrants the textured bottom surface against defects in materials and workmanship under normal commercial use for a period of ONE (1) year from the date of first purchase.

Commercial use is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

This warranty is provided for the exclusive benefit of the initial commercial purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first commercial owner on whose behalf the product was purchased for installation. This warranty applies only to tubs installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, DXV will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by DXV in its sole discretion. Proof of purchase (**original sales receipt**) must be provided to DXV with all warranty claims.

This warranty only applies to DXV Americast® tubs.

EXCLUSIONS AND LIMITATIONS

1. This warranty does not apply to personal residential installations.
2. This warranty only applies to products purchased after January 1, 2017.
3. This warranty only applies to products purchased through an authorized DXV dealer or re-seller.
4. This warranty does not apply to defects or damage caused by non-genuine DXV parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the tub from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the tub, it is strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the tub.
5. DXV is not responsible for labor charges and/or damage incurred during installation, repair or replacement.

6. DXV does not warrant that this product and/or its installation comply with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. DXV HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

AMERICAST TUBS—CARE AND USE

This bathtub should be cleaned with hot soapy water using a soft cloth or sponge. Liquid dishwashing detergents work quite well. In areas where the water is hard, a heavy duty liquid laundry detergent will work better.

Under normal conditions, this bathtub should be cleaned with a mild detergent of soap and water however, use powdered detergents for best results on stubborn stains on the StanSure® slip resistant surface.

- 1) Wet tub surface
- 2) Sprinkle powdered cleaner onto a soft, wet sponge or cloth
- 3) Apply thoroughly to the stain
- 4) Rinse with water

DO NOT use any type of scouring pad or abrasive cleansers; wire brushes or steel wool on the StanSure slip resistant surface and bathtub. The use of abrasive products may result in damage or the removal of the slip resistant surface.

LIMITED LIFETIME WARRANTY

RESIDENTIAL PRODUCTS:

GROHE provides the following warranties on its products to the original purchaser installed in a residential application. This warranty is effective for all faucets sold after January 1, 1997.

MECHANICAL WARRANTY:

A Limited Lifetime Warranty is provided on all mechanical parts to be free from manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home.

ELECTRONIC FAUCETS, VALVES AND CONTROLS WARRANTY:

GROHE warrants that its electronic faucets, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from the date of purchase by or for the original consumer owner.

FINISH WARRANTY:

A Limited Lifetime Warranty is provided on all GROHE product finishes to the original purchaser against manufacturing defects in materials and workmanship.

COMMERCIAL PRODUCTS:

GROHE warrants its products installed in a commercial application* to be free from manufacturing defects in materials and workmanship under normal commercial use for a period of five (5) years from the date of purchase by or for the original consumer owner. Commercial application is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

Replaced products or parts are warranted only for the period remaining under the initial warranty at the time of replacement. For Commercial warranties – standard batteries, Aquatunes, F-Digital, GROHE Blue® and Touch are not included in the warranty.

*GROHE warrants all wall carrier products installed in a commercial application to be free from manufacturing defects for a period of ten (10) years from the date of acquisition by original owner.

OUTSIDE USE:

Please note that our products are stringently tested against common use situations, however they are not tested in an outside environment in which products may be exposed to salt, temperature changes, harsh conditions or other weather-related elements that may affect finishes. It is critical to protect products from frost by removing during the winter months. Products used outside will be protected by one-year warranty only.

At the company's discretion, GROHE will repair or replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service. Please note: warranties do not cover normal "wear and tear." For more information or to enter your claim, visit our website: <http://www.grohe.com/us/5685/services-for-you/warranties/>

Please allow 7 to 14 business days for warranty processing.

EXCLUSIONS AND LIMITATIONS:

This warranty is extended to the original consumer owner, but does not cover installation, labor charges or other incidental or consequential costs and shall not apply to any products or parts of products which have been:

- A) Repaired by unqualified persons or not using original GROHE spare parts or altered in any manner unless previously authorized in writing by GROHE; or
- B) Damaged as a result of misuse, negligence, accident or faulty installation or maintenance; or
- C) Installed or used in a manner contrary to GROHE's printed instructions; or
- D) Damaged by the effects of dirt, limescale or aggressive cleaners. This is the exclusive warranty by GROHE, which does not make any other warranty of any kind, including the implied warranty of merchantability. This warranty excludes all filter, cooler & heater parts and accessories; outdoor, marine applications, industrial, commercial, and business usage whose purchasers are extended a one (1) year limited warranty from the date of purchase, with all other terms of this warranty.

Proof of purchase (copy of your original receipt, purchase order or invoice), the date the product was purchased and the installation date will be required.

THIS WARRANTY IS LIMITED SOLELY TO THE ABOVE AND THIS WARRANTY AND ANY WARRANTIES IMPLIED BY STATE LAW WILL APPLY ONLY FOR THE APPLICABLE WARRANTY PERIOD SPECIFIED HEREIN. ALSO, GROHE WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGE OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. UNLESS OTHERWISE CONTRARY TO STATE LAW GOVERNING THE PURCHASE, GROHE'S LIABILITY WILL NOT EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.

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GROHE

U.S. SAFE DRINKING WATER

GROHE America, Inc. assures all of our customers that we test each and every one of our products to ensure they meet the safety standards accorded to by law. GROHE America, Inc. has always abided by all U.S. Safe Drinking Water and NSF 61 regulations concerning all potable water material and toxins in food and drinking water and continue to meet the new regulations outlined in the RLDWA and the NSF 61.

TERMS AND CONDITIONS OF SALE

PRICES:

Prices and terms are subject to change without notice.

FREIGHT:

Shipper reserves the right to ship merchandise by the method of our choosing. Shipments are FOB Roselle, IL. Freight pre-paid. No freight allowances on air, surface express, or parcel post shipments.

DELIVERIES:

GROHE is not responsible for delays in deliveries due to circumstances beyond its control such as fires, strikes, transportation delays, materials shortages, accidents or other contingencies of similar nature.

DEFECTIVE RETURNS GUIDELINES:

- All returns must be processed by the point of purchase location.
- Original Return Good Authorization form must be returned with defective product.
- Products returned with missing parts will not be accepted.
- Defective product claims will be paid by credit memo to the point of purchase location only. Debits will not be allowed.
- Parts are not eligible to be returned for credit.
- A copy of the homeowner's receipt must be included for any product being sent back for inspection.
- Normal wear and tear is not considered defective and will not be eligible for return.
- All product will be fully inspected. If the problem is not deemed a manufacturing defect, credit will be denied and the product will be returned to sender. See Defective Return Authorization form for more details.

LABOR:

No labor charges of any kind will be allowed. Refer to GROHE's limited warranty.

CLAIMS:

All claims must be made within 10 days after receipt of goods.

DAMAGE OR LOSS:

Delivery to the carrier constitutes delivery to the customer.

Any claim for loss or damage in transit should be made promptly by the customer to the carrier. Our responsibility ceases when the goods are delivered in good condition to the carrier.

PRODUCT CHANGES:

We reserve the right to discontinue, alter, modify, or redesign products without liability for the obsolescence of customers' inventories.

GENERAL:

The possession of this price list by anyone will not be accepted by this Corporation (GROHE) as an obligation or offer to sell any goods listed herein. All prices herein quoted supersede all prior price lists and bulletins. Existing Trade Terms continue in effect.

No order, contract or agreement, will become an obligation of the Corporation until accepted, in writing, by the Home Office.

These Terms and Conditions shall be deemed to be a part of all such acceptances by the Corporation and shall supersede any conflicting provisions of customer's purchase order.

As America, Inc. Limited One Year Warranty for Personal Residential and Commercial Use of FIAT® Products

WARRANTY COVERAGE

AS America, Inc. ("American Standard®") warrants FIAT® Products against defects in material and workmanship under both normal residential and commercial use for long as it is owned by the original purchaser for a period of one (1) year from the date of first purchase.

This warranty is provided for the exclusive benefit of the initial consumer purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first residential and commercial property owner on whose behalf the product was purchased for installation. This warranty applies only to FIAT® Products installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either (1) repair the product, (2) replace the product or any part therein with a FIAT product of equal or similar type and size, or (3) refund to the consumer the wholesale price of the product. If American Standard elects to refund the wholesale price to the consumer, American Standard shall have no further obligation to its wholesale customer, or any contractor with respect to such product. Goods proven to be defective will be replaced after proper inspection, but no claims for damages incurred or for work done thereon will be allowed. Replacements when supplied will be shipped at no cost to the consumer.

EXCLUSIONS AND LIMITATIONS

1. This warranty only applies to products purchased through an authorized FIAT® Products dealer or re-seller.
2. This warranty does not apply to defects or damage caused by non-genuine FIAT parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the product from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the product, it is strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the product.
3. American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
4. American Standard does not warrant that this product and/or its installation complies with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

OBTAINING WARRANTY SERVICE

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States:

AS AMERICA, INC.
P.O. Box 6820
Piscataway, New Jersey 08855
Attention: Director of Consumer Affairs

In Canada:

AS CANADA ULC
5900 Avebury Rd.
Mississauga, Ontario
Canada L5R 3M3

In Mexico:

AMERICAN STANDARD® B&K MEXICO
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico) or visit www.fiatproducts.com.

