

**Dunkirk Boilers  
LIMITED WARRANTY**

Effective Date – October 2020

**THIS LIMITED WARRANTY GIVES THE ORIGINAL PURCHASER ONLY SPECIFIC LEGAL RIGHTS AND YOU  
MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE-TO-STATE AND PROVINCE-TO-  
PROVINCE**

Keep this warranty certificate and the installation manual supplied with your boiler for future reference.

from the date of original installation. In the event that any part of such Condensing Water Boiler is found to be defective in material or workmanship during this one-year period, then ECR will repair or replace, at its option, the defective part. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

**Second through Fourth Year** – Limited Warranty for the Heat Exchanger of Commercial Use Condensing Water Boilers (Includes Heat Exchanger Only - Not Component Parts)

ECR warrants that the Heat Exchanger of its Condensing Water Boilers used in commercial applications to be free from defects in material and workmanship under normal usage for a period of four (4) years from the date of original installation. In the event the Heat Exchanger is found to be defective in material or workmanship during this period, ECR will repair or replace, at its option, the defective Heat Exchanger. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

**Fifth through Eighth Year** – Limited Warranty for the Heat Exchanger of Commercial Use Condensing Water Boilers (Includes Heat Exchanger only – Not Component Parts)

ECR warrants the Heat Exchanger of its Condensing Water Boilers used in commercial applications to be free from defects in material and workmanship for the fifth year through eighth year from the date of installation. If the Heat Exchanger is found to be defective, ECR will replace the original Heat Exchanger upon the payment of a proportionate charge based on the time the Condensing Water Boiler has been in service.

The proportionate charge will be equal to the appropriate percentage of the net price of such Heat Exchanger at the time the warranty claim is made, and will be determined as follows:

5 <sup>th</sup> Year 20%	6 <sup>th</sup> Year 40%	7 <sup>th</sup> Year 60%	8 <sup>th</sup> Year 80%
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Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

Note: If the Heat Exchanger involved is no longer available due to obsolescence or redesign, the value of the proportionate charge, if applicable, will be based on the current net price or net price of the nearest equivalent Heat Exchanger. If no equivalent Heat Exchanger is available, ECR shall have the

option to allow a credit towards the purchase of a new ECR boiler. Such credit shall be based upon the net price of the failed Heat Exchanger and equal to the percent of coverage left on the original Heat Exchanger warranty.

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**CAST IRON WATER BOILER**

(Models – DXL, WPSB, XEB, EW & EXB)

**RESIDENTIAL 20 YEAR LIMITED WARRANTY**

**The following twenty (20) year limited warranty shall apply to only the Original Purchaser, at original installation site, of the Boiler in a single or two-family residential dwelling, used without interruption by the Original Purchaser at his or her residence.**

**First Year** – Limited Warranty for Residential Use Cast Iron Water Boilers (Includes Heat Exchanger and Component Parts)

ECR warrants its Boilers used in residential applications to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of original installation. In the event that any part of such Boiler is found to be defective in material or workmanship during this one-year period, then ECR will repair or replace, at its option, the defective part. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

**Second through Twentieth Year** – Limited Warranty for the Heat Exchanger of Residential Use Cast Iron Water Boilers (Includes Heat Exchanger Only - Not Component Parts)

ECR warrants that the Heat Exchanger (“Heat Exchanger”) of its Boilers used in residential applications to be free from defects in material and workmanship under normal usage for the second year through the twentieth year from the date of original installation. In the event the Heat Exchanger is found to be defective in material or workmanship during this period, ECR will repair or replace, at its option, the defective Heat Exchanger. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

Note: If the Heat Exchanger involved is no longer available due to obsolescence or redesign, the value of the proportionate charge, if applicable, will be based on the current net price or net price of the nearest equivalent Heat Exchanger. If no equivalent Heat Exchanger is available, ECR shall have the option to allow a credit towards the purchase of a new ECR boiler. Such credit shall be based upon the net price of the failed

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Heat Exchanger and equal to the percent of coverage left on the original Heat Exchanger warranty.

**CAST IRON WATER BOILER**

(Models – DXL, WPSB, XEB, EW & EXB)

**COMMERCIAL 10 YEAR LIMITED WARRANTY**

**The following ten (10) year limited warranty shall apply to only the Original Purchaser, at original installation site, of the Boiler in a three or more family dwelling or commercial business, used without interruption by the Original Purchaser.**

**First Year** – Limited Warranty for Commercial Use Cast Iron Water Boilers (Includes Heat Exchanger and Component Parts)

ECR warrants its Boilers used in commercial applications to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of original installation. In the event that any part of such Boiler is found to be defective in material or workmanship during this one-year period, then ECR will repair or replace, at its option, the defective part. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

**Second through Tenth Year** – Limited Warranty for the Heat Exchanger of Commercial Use Cast Iron Water Boilers (Includes Heat Exchanger Only – Not Component Parts)

ECR warrants that the Heat Exchanger of its Boilers will be free from defects in material and workmanship under normal usage for a period of ten (10) years from the date of original installation. In the event that a Heat Exchanger is found to be defective in material or workmanship during this period, ECR will repair or replace, at its option, the defective Heat Exchanger. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

Note: If the Heat Exchanger involved is no longer available due to obsolescence or redesign, the value of the proportionate charge, if applicable, will be based on the current net price or net price of the nearest equivalent Heat Exchanger. If no equivalent Heat Exchanger is available, ECR shall have the option to allow a credit towards the purchase of a new ECR boiler. Such credit shall be based upon the net price of the failed Heat Exchanger and equal to the percent of coverage left on the original Heat Exchanger warranty.

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**CAST IRON STEAM BOILER**

(Models – PSB & DSB (SBO))

**RESIDENTIAL 12 YEAR LIMITED WARRANTY**

**The following twelve (12) year limited warranty shall apply to only the Original Purchaser, at original installation site, of the Boiler in a single or two-family residential dwelling, used without interruption by the Original Purchaser at his or her residence.**

**First Year** – Limited Warranty for Residential Use Cast Iron Steam Boilers (Includes Heat Exchanger and Component Parts)

ECR warrants its Boilers used in residential applications to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of original installation. In the event that any part of such Boiler is found to be defective in material or workmanship during this one-year period, then ECR will repair or replace, at its option, the defective part. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

**Second through Twelfth Year** – Limited Warranty for the Heat Exchanger of Residential Use Cast Iron Steam Boilers (Includes Heat Exchanger Only - Not Component Parts)

ECR warrants that the Heat Exchanger of its Boilers used in residential applications to be free from defects in material and workmanship under normal usage for a period of twelve (12) years from the date of original installation. In the event the Heat Exchanger is found to be defective in material or workmanship during this period, ECR will repair or replace, at its option, the defective Heat Exchanger. Labor charges to diagnose, troubleshoot, remove and install repaired or replaced parts are the responsibility of the Original Purchaser along with any freight charges.

Note: If the Heat Exchanger involved is no longer available due to obsolescence or redesign, the value of the proportionate charge, if applicable, will be based on the current net price or net price of the nearest equivalent Heat Exchanger. If no equivalent Heat Exchanger is available, ECR shall have the option to allow a credit towards the purchase of a new ECR boiler. Such credit shall be based upon the net price of the failed Heat Exchanger and equal to the percent of coverage left on the original Heat Exchanger warranty.