

**STERLING**  
A KOHLER COMPANY



# CARE & CLEANING GUIDE

**MAINTAIN  
BEAUTY &  
PERFORMANCE**

BATHS, SHOWERS & WHIRLPOOLS  
**MADE OF SOLID VIKRELL®**



Everything Sterling puts its name on is painstakingly designed and precision-engineered to ensure excellence. With proper care and cleaning, your high-quality product will stand the test of time. This brochure is designed to provide you with the complete care and cleaning information you will need to help your STERLING® product maintain its beauty and performance for years to come.

STERLING® baths, showers and whirlpools are constructed from solid Vikrell® material for superior strength and durability. Color-molded throughout, bath and shower products made of Vikrell also feature a smooth, seamless appearance and are easy for one person to transport and install.

## General Care & Cleaning

For the best results, keep the following in mind when caring for your STERLING product:

**Test First** Always test your cleaning solution on an inconspicuous area before applying to the entire surface.

**Wipe Clean** Wipe surfaces clean and thoroughly rinse with water immediately after applying cleaner. Rinse and dry overspray that lands on nearby surfaces.

**Don't Let Cleaners Soak** Do not allow cleaners to sit or soak.

**Avoid Abrasive Materials** Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

## How to Care for Your Baths, Showers & Whirlpools Made Solid of Vikrell Material

**Do not use** abrasive cleansers or acidic solvents on Vikrell surfaces as they may cause surface dullness or discoloration.

**Wipe your bath or shower** unit with a soft cloth after each use to prevent a buildup of soap scum.

**Do not use** bleach on decorated Vikrell material.

## How to Flush Your Whirlpool System

Flush your whirlpool system twice a month or more, depending upon usage.

**Adjust the jets** fully clockwise so there is no air induction.

**Fill the bath** with warm water to a level 2 inches above the highest jets or leave water in the bath after using.

**Add** 2 teaspoons of a low-foaming powder automatic dishwasher detergent and 20 ounces of household bleach (5%-6% sodium hypochlorite) to the water.

**Run the whirlpool** for 5 to 10 minutes. Then shut off the whirlpool and drain the water.

**If desired,** rinse the bath surfaces with water.

**Clean bath surfaces** as needed with recommended cleaners.

## CARE TIP

Sterling recommends the use of mild cleansers for weekly cleaning of your bath or shower made of solid Vikrell material.

### PRODUCTS TO CONSIDER FOR STANDARD VIKRELL MATERIAL

- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Lysol Mold & Mildew Remover with Bleach
- Super Iron Out Rust Stain Remover
- Tilex Mold & Mildew Remover
- Glass Plus Glass & Multi-Surface Cleaner
- Soft Scrub Total All Purpose Bath & Kitchen Cleanser
- Formula 409 Antibacterial All-Purpose Cleaner

### PRODUCTS TO CONSIDER FOR DECORATED VIKRELL MATERIAL

- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Super Iron Out Rust Stain Remover
- Glass Plus Glass & Multi-Surface Cleaner
- Soft Scrub Total All Purpose Bath & Kitchen Cleanser
- Formula 409 Antibacterial All-Purpose Cleaner



STERLING® composite kitchen and bathroom sinks are made from solid, high-gloss Vikrell material which provides exceptional strength and uniform color. This incredibly durable material also provides superior resistance to stains and scratches.

### General Care & Cleaning

For the best results, keep the following in mind when caring for your STERLING product:

**Test First** Always test your cleaning solution on an inconspicuous area before applying to the entire surface.

**Wipe Clean** Wipe surfaces clean immediately after applying cleaner.

**Don't Let Cleaners Soak** Do not allow cleaners to sit or soak.

**Rinse with Water** Thoroughly rinse with water after applying solution.

**Avoid Abrasive Materials** Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

### How to Care for Your Kitchen and Bathroom Sinks Made of Solid Vikrell Material

**Do not use** abrasive cleansers or acidic solvents on Vikrell surfaces as they may cause surface dullness or discoloration.

**Wipe your sink** with a soft cloth after each use to prevent a buildup of soap scum.

### CARE TIP

Sterling recommends the use of mild cleaners for weekly cleaning of your kitchen or bathroom sink made of solid Vikrell material.

#### PRODUCTS TO CONSIDER

- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Lysol Mold & Mildew Remover with Bleach
- Super Iron Out Rust Stain Remover
- Tilex Mold & Mildew Remover



Toilets and bathroom sinks by Sterling combine outstanding performance, functional design and distinctive visual appeal. STERLING® vitreous china is scratch- and abrasive-resistant with a surface that won't stain or fade.

### How to Care for Your Vitreous China Toilets ¶ Bathroom Sinks

**Rinse thoroughly** and use a soft cloth to wipe the product dry after each use.

**Mild abrasive cleaners may be used** when necessary to clean vitreous china products. Strong abrasive cleaners will scratch and dull the surface.

**Use toilet bowl cleaners** on the inside of the bowl only.

**Do not use** in-tank toilet cleaners as they can damage the flush valve or other working parts.

**Wipe any splashes** of cleaning solutions from plastic or plated surfaces immediately.

### CARE TIP

Over time, hard water deposits may clog toilet rim holes and trapways. To clean, purchase a commercial cleaner that's recommended for the removal of hard water deposits. Follow all instructions on the package.

#### PRODUCTS TO CONSIDER

- Clorox Disinfecting Bathroom Cleaner
- Comet Bathroom Cleaner
- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Formula 409 Antibacterial All-Purpose Cleaner
- Green Works All-Purpose Cleaner
- Lysol Bathroom Cleaner
- Soft Scrub Lemon Cleanser
- Tilex Bathroom Cleaner
- Windex Original Glass Cleaner

#### FOR RUST REMOVAL

- Bar Keepers Friend
- Super Iron Out Rust Stain Remover



Sterling takes special care in the production of bath and shower doors. These high-quality doors feature solid construction for years of trouble-free use and tempered safety glass for your protection. Our bath and shower doors are available in a variety of styles, colors and glass textures to complement any bathroom décor.

### **CleanCoat® Technology**

CleanCoat is a coating applied to all STERLING® frameless bath and shower doors. CleanCoat is a special glass surface treatment that creates a barrier between water and the glass. With untreated glass, water droplets can calcify, creating unsightly residue. But with CleanCoat, water and dirt run off in droplets, making these doors easier to clean.

The use of abrasive cleaners is not recommended for glass doors treated with CleanCoat. Simply wipe down CleanCoat doors regularly with a soft cloth and water or a squeegee to keep the glass looking clean.

**NOTE:** The “Products to Consider” may be used on CleanCoat glass, but are not necessary.

### **How to Care for Your Bath & Shower Doors**

**Use a shower squeegee** to clean glass doors after showering to help prevent water spots.

**To avoid soap deposits or lime buildup** in hard water areas, wipe the door dry after each use.

**Occasionally wipe the doors** with a mild detergent diluted in water to keep the door looking new.

**Never use** bristle brushes, abrasive sponges or cleaners, or sharp instruments on the glass panels or anodized aluminum. They can scratch some glass and metal surfaces.

**For metal surfaces,** never use cleaners containing abrasives, ammonia, bleach, acids, waxes, alcohol or solvents as they may damage the finish. Use of harsh cleaning agents may void warranty obligations.

**Do not** let cleaners soak on surfaces.

**Rinse and wipe fixtures** after cleaning to prevent soap buildup.

### **CARE TIP**

Keep shower doors ajar and enclosures open so that air can circulate to reduce mildew growth.

#### **PRODUCTS TO CONSIDER**

- Green Works All-Purpose Cleaner
- Green Works Glass and Surface Cleaner
- Mr. Clean with Febreze Freshness Antibacterial Spray
- Windex Original Glass Cleaner



STERLING® stainless steel sinks are constructed of high-grade stainless steel with a nickel and chrome content for excellent corrosion resistance. The satin and buffed finishes are made to withstand the wear and tear of everyday use. Regular cleaning will retain the sink's good looks for years to come.

### How to Care for Your Stainless Steel Kitchen & Bathroom Sinks

**Clean stainless steel** at least once a week.

**Always apply stainless steel cleaner/polish** with a nonabrasive cloth or sponge, working with, not across, the grain.

**Do not use** steel wool, wire brushes or abrasive sponge pads.

**Cleaners containing** chloride are not recommended. If used, rinse the surface immediately to prevent corrosion.

### CARE TIP

Allowing water to evaporate on metal will form water deposits. To avoid this, it is important to use a dabbing action to dry metal, not an abrasive or rubbing action. Cleaning with a damp sponge and drying should keep your product looking beautiful.

#### PRODUCTS TO CONSIDER

- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Formula 409 Antibacterial All-Purpose Cleaner
- Windex Original Glass Cleaner



**Discover where beauty meets brawn**

with the STERLING Catalogs app, available on the App Store<sup>SM</sup> or Google Play<sup>TM</sup>. Or, explore the complete STERLING<sup>®</sup> bath and kitchen collection at

**[SterlingPlumbing.com](http://SterlingPlumbing.com)**

