BATH WARRANTY - Faucets



Whitehaus Collection® products carry a full warranty against manufacturing defects and workmanship.

Whitehaus Collection® products are warrantied for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals or improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person). This warranty does not apply to replacement of components where damage is caused by normal wear and tear, dirt, limescale, aggressive air and water conditions, harsh or abrasive cleansers or materials. A copy of the end-user's original receipt is required as Proof of Purchase to file a Warranty claim. Dealer's purchase order number or Whitehaus Collection® invoice number will not be accepted as Proof of Purchase. If a product is found to be defective, the limit of damage is the cost of the defective material. Whitehaus Collection® reserves the right to discontinue or modify any product or product warranty. This warranty is non-transferable. Whitehaus Collection® is not liable for consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection® Bath Faucets: Whitehaus Collection® Bath Faucets carry a LIMITED lifetime warranty to be free of manufacturing defects of material and workmanship (such as the casting of the faucet). Internal components (such as O-rings, cartridges and supply lines) are warrantied for a period of 5 years. The LIMITED lifetime warranty does not apply to damages caused by improper installation, maintenance, modifications, repair, abuse, misuse, neglect or replacement of components where damage is caused by normal wear and tear. This LIMITED lifetime warranty does not cover, and Whitehaus Collection® shall not be responsible for, any labor charges, injuries, incidental or consequential damages. Whitehaus Collection® Chrome and Brushed Nickel finishes are warranted for 5 years. Special finishes* are warrantied for 1 year and living finishes carry a 90 day warranty.

Whitehaus Collection® Bath Accessories: Whitehaus Collection® Accessories carry a 1 year warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel finishes have a 1 year warranty. All other special finishes* carry a 90 day warranty.

*Special Finishes: Antique Brass, Antique Bronze, Antique Copper, Biscuit, Black, Oil Rubbed Bronze, Pewter, Polished Brass, Polished Copper, Polished Nickel, Polished Silver, Satin Chrome, Speckled Brass, Silver Pearl, Titanium, Weathered Brass (Living Finish), Weathered Copper (Living Finish), and White. Please be advised that all special finishes within Whitehaus Collection®'s product offering may vary due to the nature of raw materials during finishing process. All special finishes will blend but may not be exact.

LIVE WITH STYLE!