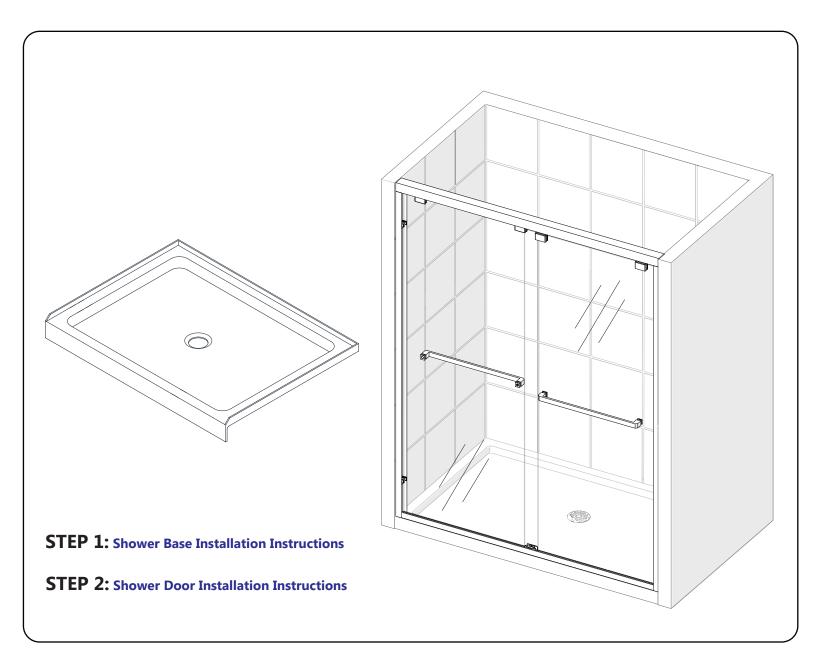


# **ENCORE** Shower Door & Base Installation Instructions





Please Call **DreamLine** Customer Support: **1-866-731-2244** 

Support@DreamLine.com



For more information about DreamLine® products please visit DreamLine.com

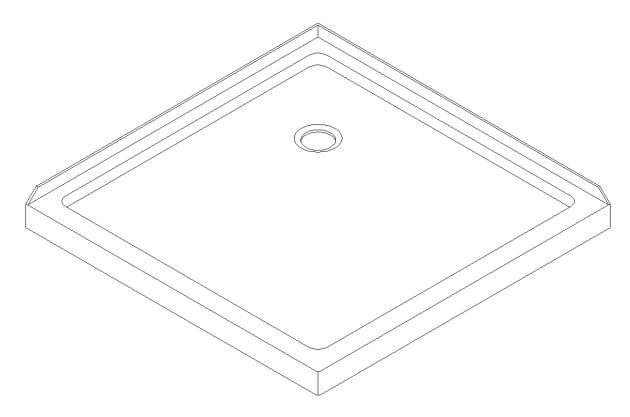


# **SLIMLINE SHOWER BASE**

#### **SHOWER BASE DIMENSIONS AND INSTALLATION INSTRUCTIONS**

#### **IMPORTANT**

**DreamLine**® reserves the right to alter, modify or redesign products at any time without prior notice for the purpose of product improvement and customer experience. Please refer to the model's web page on **DreamLine.com** for the latest technical drawings, installation manuals, warranty information or additional product details.



#### **Color options:**

--- - White

-22- Biscuit

-88- Black

Double Threshold Shower Base with Corner Drain Configuration shown as an example

#### Please review this entire manual before beginning installation



#### **Questions?**

Please Call **DreamLine** Customer Support: 1-855-831-2126
Hours of Operation M-F 8AM - 7PM EST and Saturday 9AM - 5PM EST

Support@DreamLine.com



For more information about DreamLine® products please visit <u>DreamLine.com</u>

#### **Preparation**

- 1. Prior to installation, examine all boxes and packages for shipping damage and compare the piece count with your packing slip. After opening all boxes and packages read this introduction carefully. Check that all of the parts are included in the package by checking off the components on the parts list. If the unit has been damaged, has a finishing defect, or has missing parts, please contact our customer support department within 3 business days of the delivery date. Please note that DreamLine® will not replace any damaged products or missing parts free of charge after 3 business days or if the product has been installed. Please contact DreamLine® if with any questions and please provide an order number, job name or other proof of purchase to help identify the original order.
- 2. Install all of the required plumbing and drainage before installing the shower base. **Use a competent and licensed (if required by local code) plumber for all plumbing installation.**
- 3. Shower bases must be installed by a licensed plumber. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location and DreamLine® is not responsible for code compliance standards for your project.
- 4. Make sure that prior to the installation the installation surface is leveled and solid and will be able to support the total weight of the unit. Also make sure the walls are at right angles. While some adjustment in leveling of the tray is possible, irregular installation surface level or improper angle of side walls will result in serious problems for your installation. Please note that some adjustments may be necessary during the installation process.
- 5. Center drain configurations are centered on the width only. See technical drawing tables for drain locations.
- 6. **Drain not included with this product.** The drain opening is 3-3/8" in diameter and **accepts a standard 2" compression fitted drain.**

#### **IMPORTANT NOTE:**

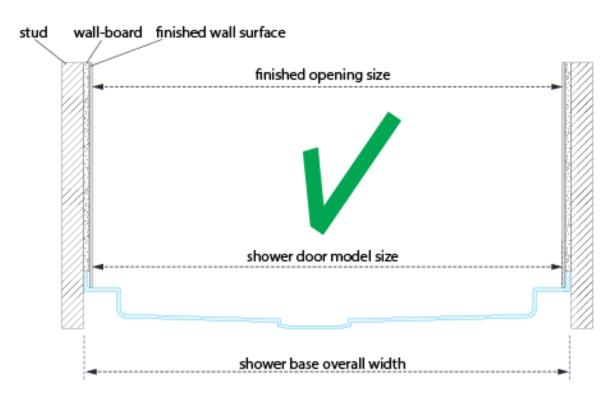
<u>Dimensions provided are for reference only. Measure the actual shower tray before installation. This includes overall dimensions and drain location.</u>
Allowed tolerance for center of the drain is +/-1/2".

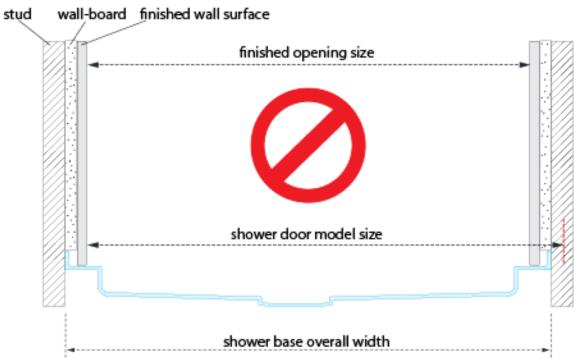
# Tape Pencil Level Mortar Measure



When constructing or installing a shower base, consider how the thickness of the wall treatment (wallboard, tile, etc.) will affect the finished opening size for the shower door.

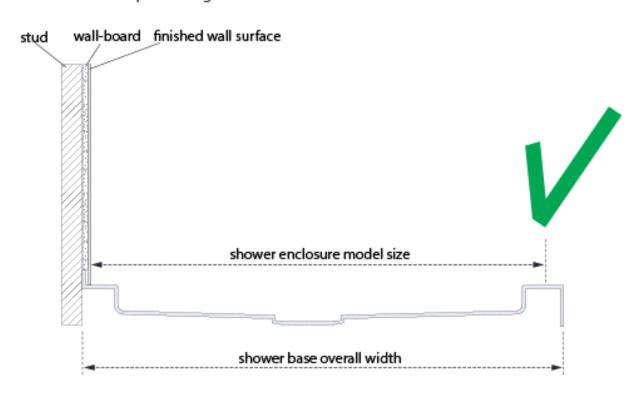
Compare the overall dimensions of the shower door model with the finished opening size before proceeding with the installation.

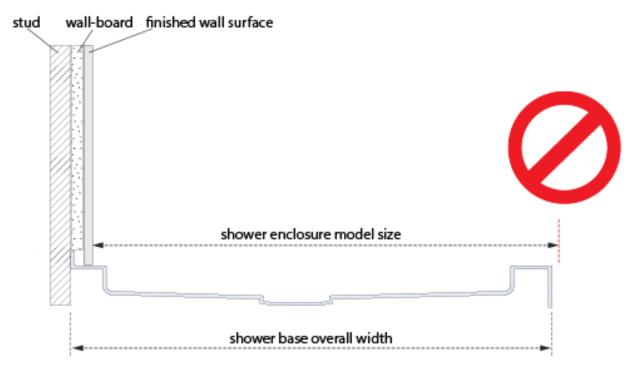




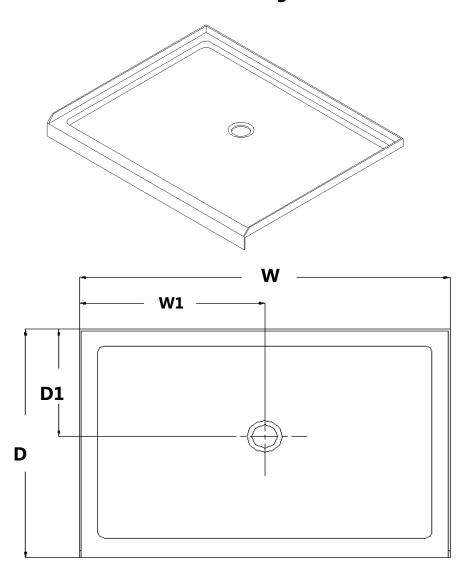


When constructing or installing a shower base, consider how the thickness of the wall treatment (wallboard, tile, etc.) will affect where the shower enclosure will sit on the threshold. Compare the overall outside dimensions of the shower enclosure model size with the finished threshold before proceeding with the installation.



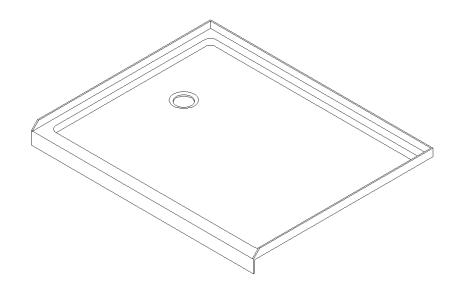


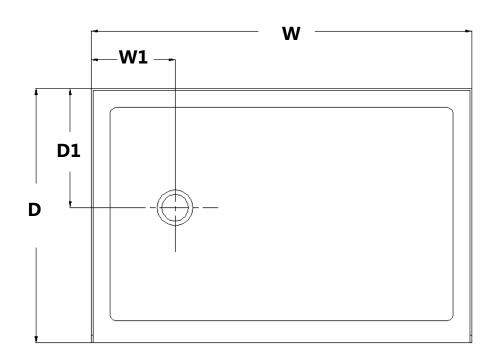
# SINGLE THRESHOLD SHOWER BASE Center Drain Configuration



MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1132320	32"× 32"	32"	32"	15"	16"
DLT-1136360	36"× 36"	36"	36"	15"	18"
DLT-1132420	32" x 42"	32"	42"	15"	21"
DLT-1134420	34" x 42"	34"	42"	15"	21"
DLT-1136420	36" x 42"	36"	42"	15"	21"
DLT-1142420	42" x 42"	42"	42"	20"	21"
DLT-1132480	32"× 48"	32"	48"	15"	24"
DLT-1134480	34" x 48"	34"	48"	15"	24"
DLT-1136480	36"× 48"	36"	48"	15"	24"
DLT-1132540	32" x 54"	32"	54"	15"	27"
DLT-1134540	34" x 54"	34"	54"	15"	27"
DLT-1136540	36" x 54"	36"	54"	15"	27"
DLT-1130600	30"× 60"	30"	60"	15"	30"
DLT-1132600	32"× 60"	32"	60"	15"	30"
DLT-1134600	34"× 60"	34"	60"	15"	30"
DLT-1136600	36"× 60"	36"	60"	15"	30"

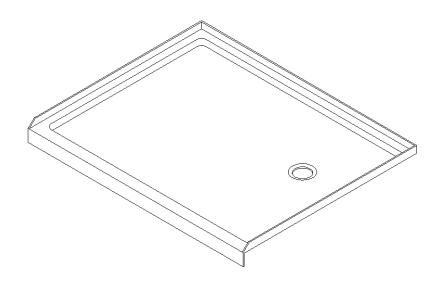
# SINGLE THRESHOLD SHOWER BASE Left-Hand Drain Configuration

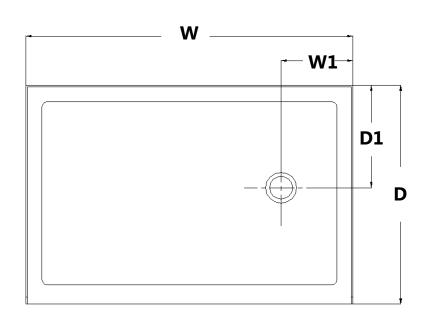




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1130601	30"×60"	30"	60"	15"	12"
DLT-1132601	32"×60"	32"	60"	15"	12"
DLT-1134601	34"×60"	34"	60"	17"	12"
DLT-1136601	36"×60"	36"	60"	18"	12"

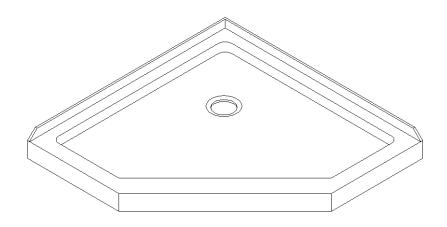
# SINGLE THRESHOLD SHOWER BASE Right-Hand Drain Configuration

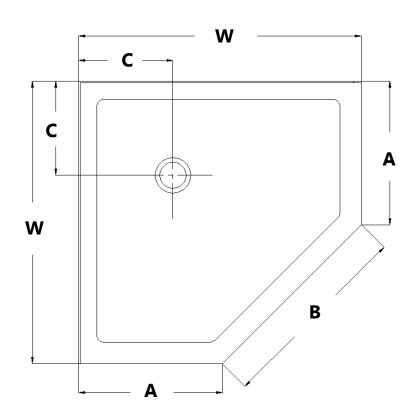




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1130602	30"×60"	30"	60"	15"	12"
DLT-1132602	32"×60"	32"	60"	15"	12"
DLT-1134602	34"×60"	34"	60"	17"	12"
DLT-1136602	36"×60"	36"	60"	18"	12"

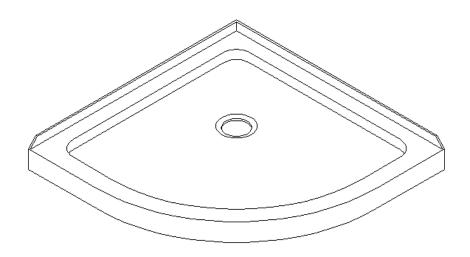
### **NEO ANGLE SHOWER BASE**

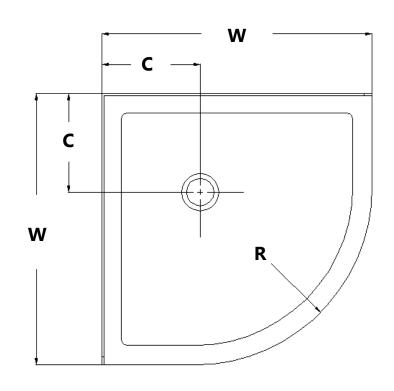




MODEL	SPECIFICATION	W (in)	A (in)	B (in)	C (in)
DLT-2036360	36"×36"	36"	18 5/16"	25"	12"
DLT-2038380	38"×38"	38"	20 5/16"	25"	12"
DLT-2040400	40"×40"	40"	22 5/16"	25"	14 3/8"
DLT-2042420	42"×42"	42"	24 5/16"	25"	14 3/8"

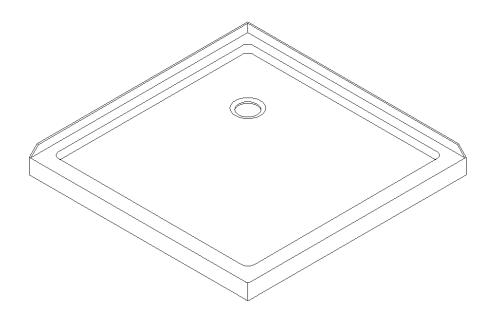
# **QUARTER ROUND SHOWER BASE**

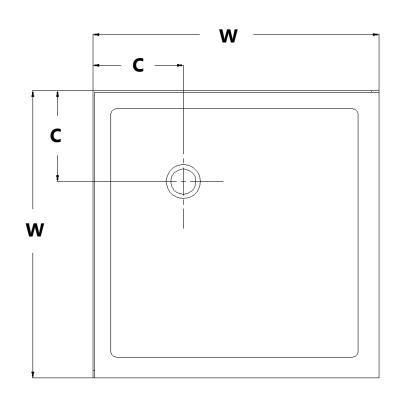




MODEL	SPECIFICATION	W (in)	C (in)	R (in)
DLT-7033330	33"×33"	33"	12"	21 5/8"
DLT-7036360	36"×36"	36"	12"	21 5/8"
DLT-7038380	38"×38"	38"	12"	21 5/8"

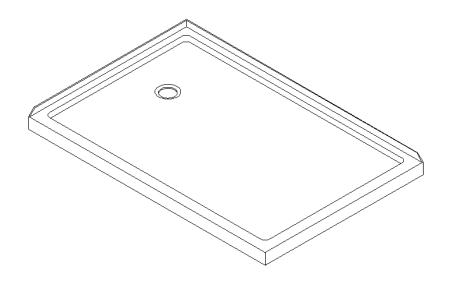
# DOUBLE THRESHOLD SHOWER BASE Corner Drain Configuration

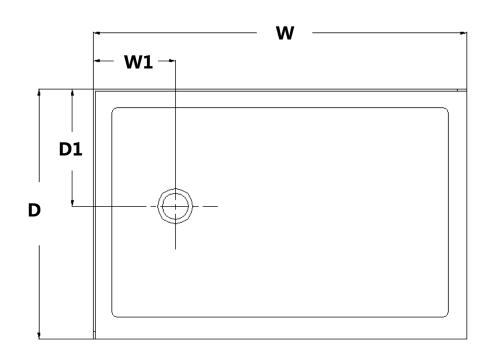




MODEL	SPECIFICATION	W (in)	C (in)
DLT-1032320	32"×32"	32"	12"
DLT-1036360	36"×36"	36"	12"
DLT-1042420	42" x 42"	42"	12"

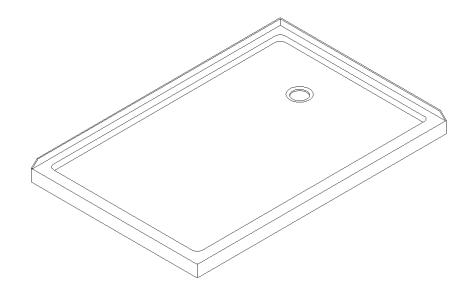
# DOUBLE THRESHOLD SHOWER BASE Left-Hand Drain Configuration

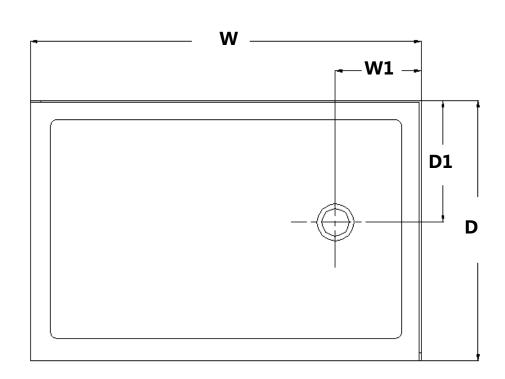




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1034481	34"×48"	34"	48"	17"	12"
DLT-1036481	36"×48"	36"	48"	18"	12"
DLT-1036541	36"×54"	36"	54"	18"	12"
DLT-1036601	36"×60"	36"	60"	18"	12"

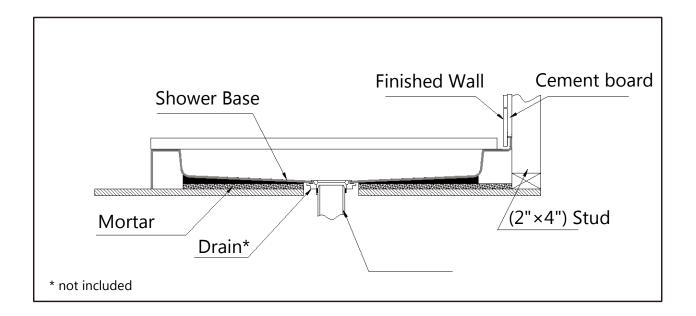
# DOUBLE THRESHOLD SHOWER BASE Right-Hand Drain Configuration





MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1034482	34"×48"	34"	48"	17"	12"
DLT-1036482	36"×48"	36"	48"	18"	12"
DLT-1036542	36"×54"	36"	54"	18"	12"
DLT-1036602	36"×60"	36"	60"	18"	12"

## **Shower Base Cross Section Diagram**





This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.

## **Shower Base Installation - Preparation**

1. Ensure that the floor and the studs are at right angles.

Provide a 5"×5" opening in the subfloor for the drain.

The 2" PVC waste pipe should extend above the surface of the sub-floor according to the drain installation instructions and the height of the Shower base.

Refer to the product drawings and tables in this installation manual for the drain location.

(Fig 1a and Fig 1b)

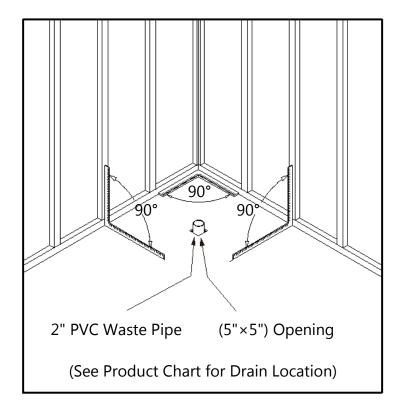


Fig 1a

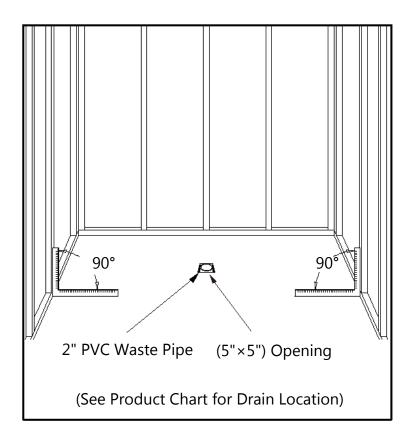


Fig 1b

Install the shower drain (NOT INCLUDED) according to the drain installation manual (supplied with the drain).

(Fig 2)

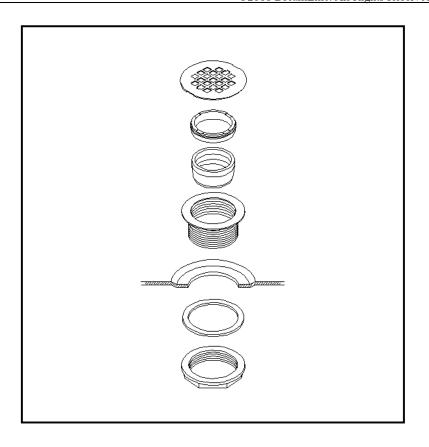
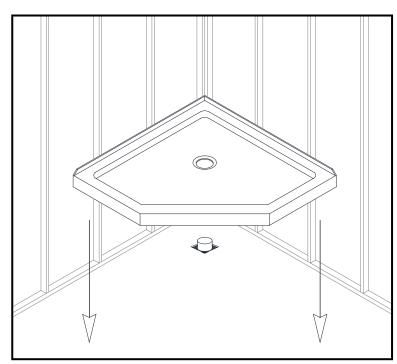


Fig 2

3. Place the tray into the designated position so that the Drain cutout drops around the Drain Pipe and butt the Shower Base up against the studs.

(Fig 3)



Lower the base over the drain pipe and set it into place against the studs.

Fig 3

4. Level the tray and place marks on the studs above the upper edge of the tile flange.

(Fig 4)

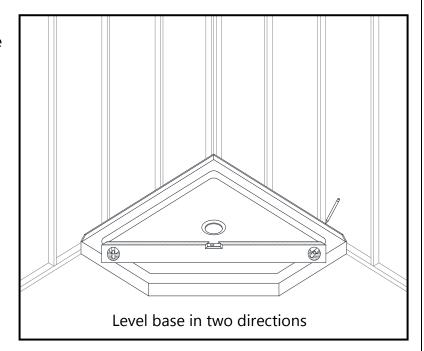


Fig 4

5. Mix the bedding material (Mortar, cement-sand mix, etc.) **Concrete or plaster is not recommended**. Apply enough bedding material to support the entire bottom of the shower base. This will add additional stability and prevent the base from shifting position.

(Fig 5)

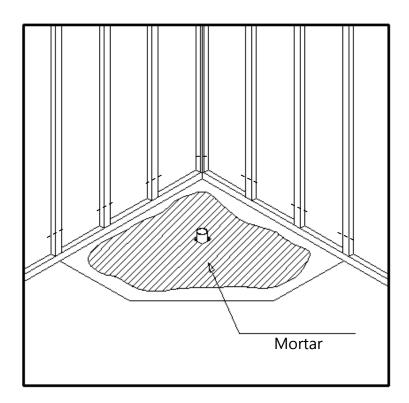
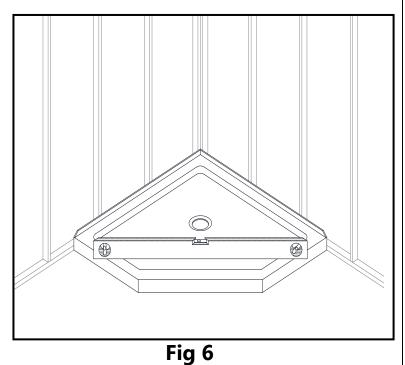


Fig 5

6. After the bedding material has been poured and *before* it sets, place the shower base into the position with the drain assembly sliding over the PVC waste pipe. It will be necessary to push the shower base until the top of the tile flange aligns with the marks drawn on the studs and the front edge is contacting the rough floor along the entire length of the shower base. Ensure that the base is level in all directions. You may need to use shims to hold the tray level until the bedding fully sets. Remove all excess mortar.

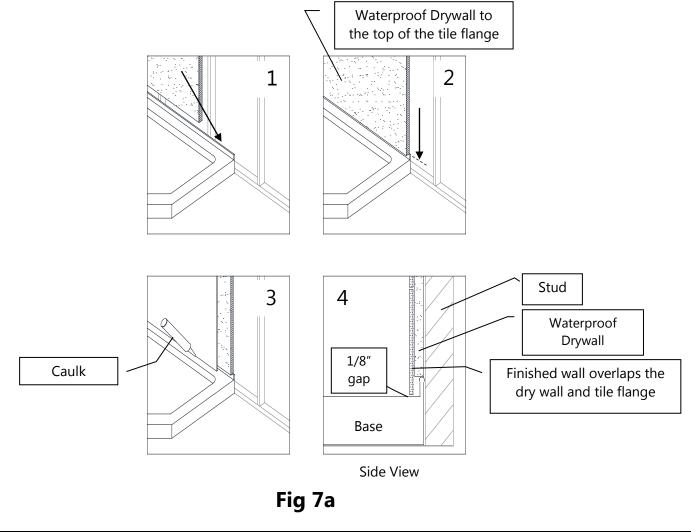


(Fig 6)

7. Allow the bedding material to completely harden before applying weight to the bottom of the shower base.

Install the cement board (or the wallboard) above the tile flanges and secure it to the studs. Put the tiles (or other finishing wall material) over the cement board leaving 1/8" gap between the bottom of the tile or wall kit and the shower base. Use caulk to fill the gap.

#### (Fig 7a and Fig 7b)



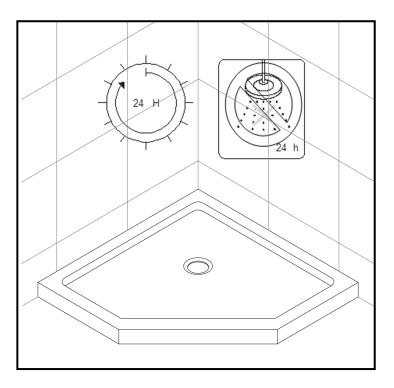


Fig 7b

#### **Product Maintenance**

**BASES and BACKWALLS:** To ensure long lasting life for your acrylic base and/or back walls: wipe them off after each use with a soft cloth. To clean the acrylic base or back walls use non-abrasive sprays or cream-based cleaners. Avoid the use of aerosol spray cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

**GLASS:** To ensure long-lasting life for your glass shower products: wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either a soft cloth or a squeegee to prevent soap buildup and water spots (Hard water can etch the surface of the glass over time if left to dry). To prevent scratching the surface: never use abrasive cleaners or cleaning products that contain scouring agents. Never use bristle brushes or abrasive sponges that may scratch the surface.

**HARDWARE:** To ensure a long-lasting finish: wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent damage to the finish (peeling or corrosion). After cleaning the polished finishes, rinse thoroughly and wipe dry with a soft cloth.

Clean stainless-steel surfaces at least once a week. When applying stainless steel cleaner or polish to stainless steel hardware, work with (not across) the grain. Never use an abrasive sponge or cloth, steel wool or wired brush as these may permanently scratch the surfaces.

NOTE: To maximize the life of your door, it is important to regularly inspect the glass and other hardware for misalignment, proper attachment, and/or damage. Contact DreamLine with any questions or concerns.



TEL: 866-731-2244

FAX: 866-857-3638

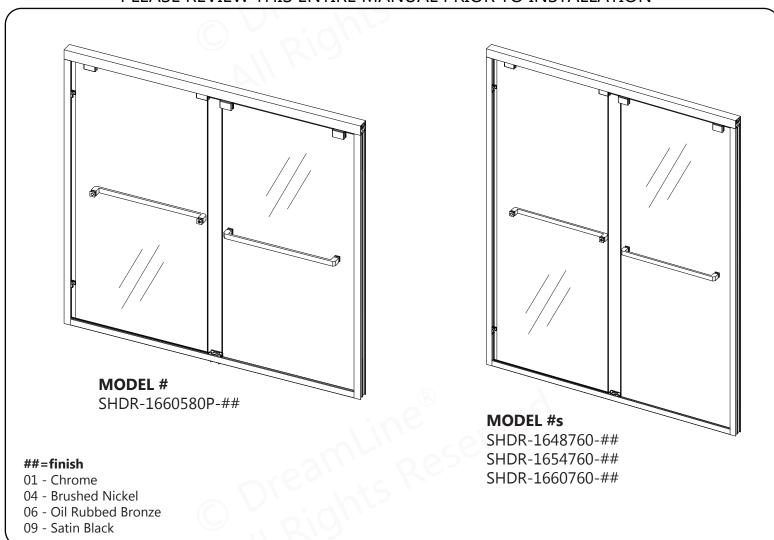
DREAMLINE.COM

For more information on <u>DreamLine® Shower Doors</u> and <u>Enclosures</u> please visit <u>DreamLine.com</u>



# ENCORE SHOWER AND TUB DOOR INSTALLATION INSTRUCTIONS

#### PLEASE REVIEW THIS ENTIRE MANUAL PRIOR TO INSTALLATION



#### **IMPORTANT!**

DreamLine® reserves the right to alter, modify or redesign products at any time without prior notice for the purpose of product improvement and customer experience. Please refer to the model's web page on **DreamLine.com** for the latest technical drawings, installation manuals, warranty information or additional product details.

Do Not Return Product to the Store. Contact DreamLine® with any questions







This model is treated with DreamLine's exclusive ClearMax™ Glass technology. This is a specially formulated coating that prevents the build up of soap and water spots.

Install the surface with the ClearMax™ label towards the inside of the shower. Please note that depending on the model, the glass may be coated on either one or both surfaces.

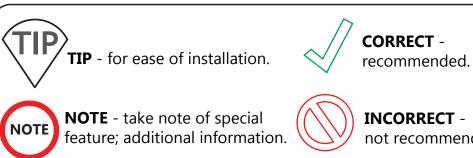
For best results, squeegee the glass after each use and dry with a soft cloth.

Record the following purchase information for your record	ds or in the event y	ou need to contact DreamLine®:
Purchase Order Number	Store/Vendor Purchased From	
Installation Date	OD Number (optional)	*found on the shipping box or label if available.
Installed By:	SKU Number	

## **Table of Contents**

Section Title	Page #
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Tools	4
Detailed Diagram of Shower Door Components	5
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Roller Assembly Adjustment Procedure	24
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# **Symbol Legend**





Average Installation Time



#### IMPORTANT

- DreamLine® reserves the right to alter, modify or redesign products any time without
  prior notice for product improvement and customer experience. Please refer to the
  model's web page on **DreamLine.com** for the latest technical drawings, installation
  manuals, warranty information or additional product details.
- This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.
- The safety of any installation is the responsibility of the installer.
- Professional installation recommended. (All Models)
- Professional installation required. (Enigma Series)
- To prevent damage or serious injury, Do Not lean against the installed panel/door/glass.
- To prevent damage or serious injury: Do Not attempt to lift or move a heavy lite of glass alone. Use an assistant and/or a professional grade glass suction cup.
- The installation of some models may require drilling down into the threshold. Contact the
  manufacturer of the base, tub, or threshold material with any questions regarding the
  drilling of holes into their product.
- All drawings in this installation manual are for illustrative purposes only and are not drawn to scale.

#### TEMPERED GLASS WARNING

- Your Shower Door Glass Could Shatter Without Warning if Improperly Installed or Michandled
- Do Not install or operate a shower door if the glass has chipped corners, slivered edges or
  is otherwise damaged and/or has been dropped or banged into a hard surface such as
  tile, marble or glass.
- The main causes of tempered glass breakage are:
  - o Improper handling, storage or installation
  - o Misuse/abuse
  - Lack of maintenance
  - Failure to replace damaged glass
  - $\circ \qquad \text{Improper handling during storage, unpacking and installation:} \\$
  - Corners and edges are the most susceptible area to damage on a lite of tempered glass and should be protected and handled with care during storage, unpacking, installation and operation. A concentrated point of pressure or impact with a surface harder than itself may cause the tempered glass to shatter. The tempered glass may release immediately, within several hours or even days later.
  - $\circ \qquad \hbox{Incorrect installation of door hardware, rollers, hinges, channels, stopper or glass:} \\$
  - Improper installation may include: loose hardware and/or lack of proper gaskets between the hardware and glass. Additionally, improper alignment of guide rails, wall profiles or other hardware during installation or operation may place stress on the glass edges and cause it to break.
  - This product must be installed by a professional and experienced installer familiar with the safe handling of tempered glass.
  - Improper use of this product:
    - Aggressively opening or closing the door may cause trauma to the glass, which can lead to breakage. This may occur immediately or hours or even days later.
      - The shower door hardware and glass should be inspected periodically:
      - Instruct the homeowner how to perform a periodic inspection of the shower hardware and glass - some minor adjustments may be necessary based upon the use (or misuse) of the shower door. Ensure that the hardware remains tight and that the door alignment and operation are correct. Any adjustments should be made upon discovery to prevent damage to the product.
      - Additional considerations should be given to the installation of frameless tempered glass products in households with young children or an elderly person due to an increased chance of improper handling. In such cases, alternatives such as shower curtains or grab bars should be considered.

#### GENERAL PREPARATION

- After opening all boxes and packages, read this introduction carefully. Check that all the
  items are included in the package by marking off the components on the "Detailed
  Diagram of Product Components" page. Examine all boxes and packages for shipping
  damage. If the unit has been damaged, has a finishing defect, or is missing parts; please
  contact our Customer Support department within 3 business days of the delivery date.
  Please note that DreamLine® will not replace any damaged products or missing
  parts free of charge after 3 business days or if the product has been installed. Please
  contact DreamLine® if you have any questions.
- Please note that you should refer to your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine® is not responsible for code compliance standards for your project and will not accept any returns.
- If this unit is going to be installed in a new construction, install all the required plumbing
  and drainage before installing the shower. Use a competent and licensed (if required
  by local code) plumber for all plumbing installation.
- Make sure that prior to beginning the installation, the surfaces are leveled and solid and
  will be able to support the total weight of the unit. Also make sure the walls are at right
  angles. Irregular installation surface level, radius corners or improper angle of side walls
  will result in serious problems for your installation. Please note that some adjustments
  and drilling will be necessary during the installation process.
- Protect all primary surfaces of the product during installation. Never set your glass down
  directly onto a tile floor. Leave corner protectors in place until it is necessary to remove
  them. Always use a piece of wood or cardboard to protect the bottom edge and corners
  of the glass prior to and during installation.
- This unit must be installed upon a finished threshold and against finished walls.
- DreamLine® shower doors are not designed to be installed into a fiberglass surround due to the radius corners and lack of a solid surface to mount the hardware.

#### WARNING: TO AVOID THE RISK OF DAMAGE OR INJURY:

- Follow all recommendations and requirements as shown in the installation instructions.
- Perform a thorough inspection of the glass and all parts for any damage prior to installation. Any damage to tempered glass can cause breakage.

#### Do Not install damaged glass!

- Do Not install or operate a shower or tub door if the glass has chipped corners, slivered
  edges or is otherwise damaged. Do Not install or operate a shower or tub door that has
  been dropped or banged into a hard surface such as tile, marble or glass.
- CAUTION: Contact with any hard surface can damage tempered glass and cause it to shatter.
- This product uses tempered glass. Glass cannot be cut after it has been tempered.
   Do Not attempt to cut tempered glass.
- DreamLine® Glass Shower doors, Tub doors, Inline panels, and Return panels can shatter
  due to improper handling or lack of maintenance. Conduct periodic inspections of glass
  and all parts for possible damage, missing or loose parts.
- Always wear proper safety equipment such as: safety goggles, work gloves and appropriate footwear during the installation process.
- WARNING. Risk of leakage and/or damage. Follow all instructions regarding the
  application of silicone sealant or caulk. Allow 24 hours for the sealant to cure before the
  initial use of the shower or tub product. Follow the silicone manufacturer's
  recommendations regarding the use of their product.
- Thoroughly read these instructions before installing or using this product.
- Leave this manual for the end-user of the product.



This product should be installed by someone familiar with the construction requirements for this type of product and the care necessary for the safe installation and operation of the product.

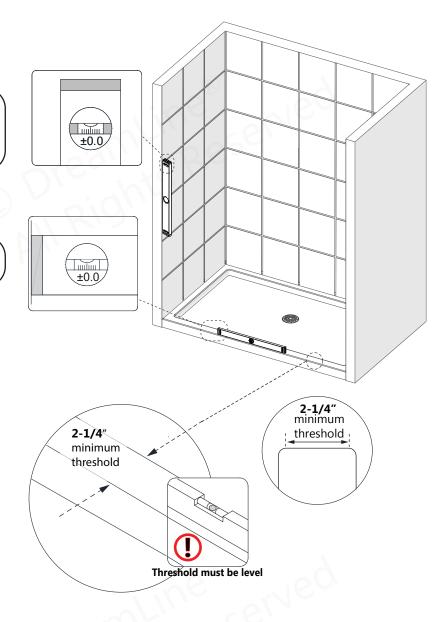


# **Model Specific Preparation**



3/8" Out-of-Plumb Adjustment; Verify threshold and walls with a level

Threshold must be level





Professional installation recommended. Two installers required.

#### **Tools** Tape Level **Phillips** Silicone Measure Pencil Screwdriver Drill Bit **Drill Bit Drill Bit** Power Ø1/8" Ø3/16" Ø5/16" Drill Soft Head Mitre Saw Hacksaw (3mm) (4mm) (8mm) Hammer 1" thick Professional-grade Safety Glasses Work Gloves wood block Painter's Tape



Measure the finished opening before proceeding with the installation to be sure that the correct model size has been ordered.

Glass suction cup



Prior to installation, cover the shower/tub drain with tape to prevent losing screws or small parts.



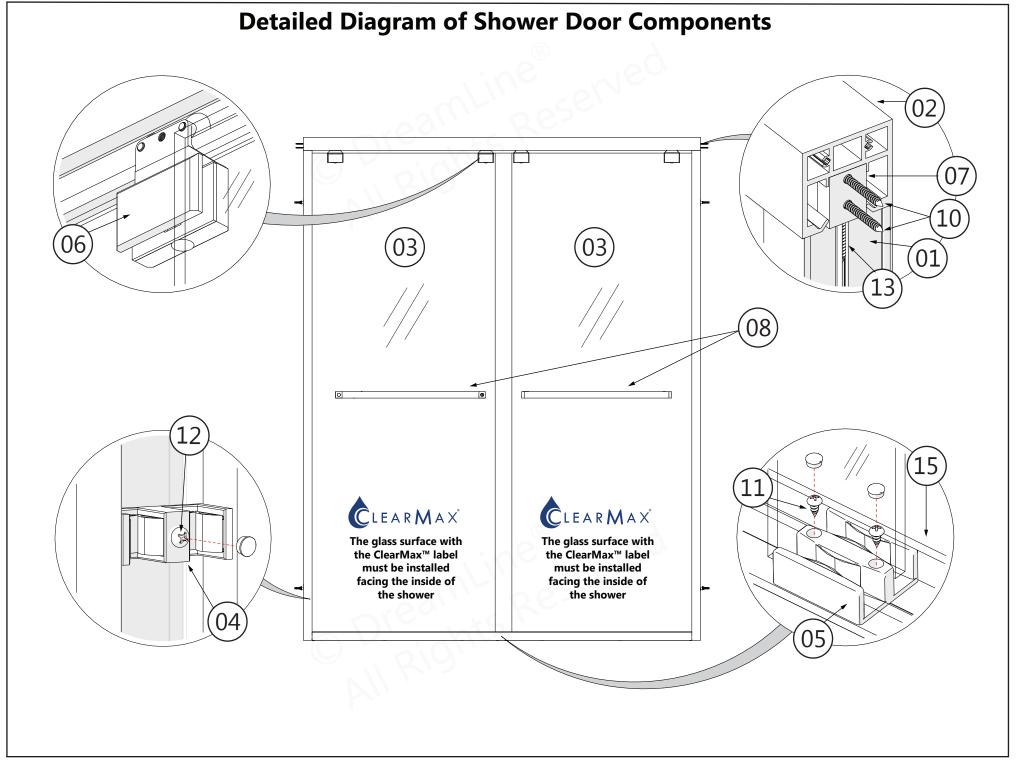
To prevent stripping the screw heads, set screw gun clutch to a low setting when installing screws and bolts.



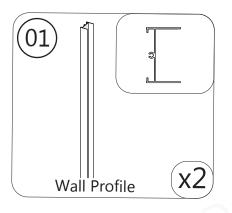
Unpack your unit carefully and inspect it. Lay it out and identify all parts using the **Detailed Diagram** on **page 5** and parts list in this manual as a reference. Before discarding the carton, check for small hardware bags that may have fallen to the bottom of the box. If any parts are damaged or missing, please contact DreamLine® for replacement. The shipping boxes may contain extra parts not used in your model configuration.

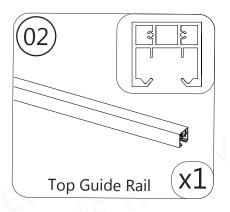


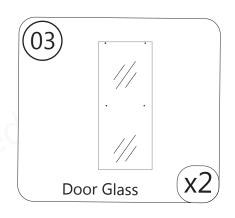
Retain these installation instructions for future reference.

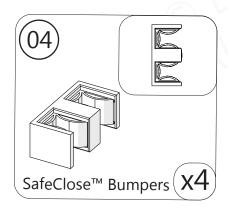


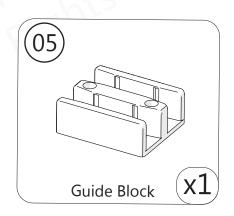
## **Parts List**

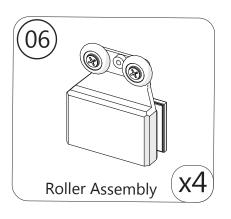


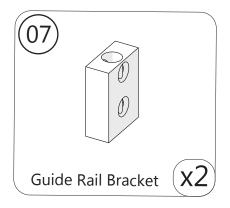


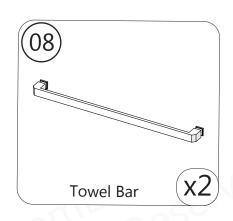


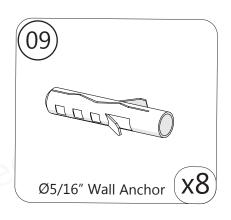












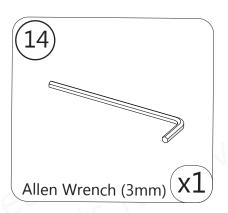


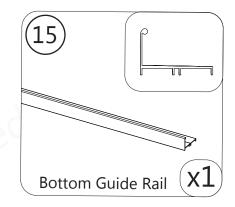




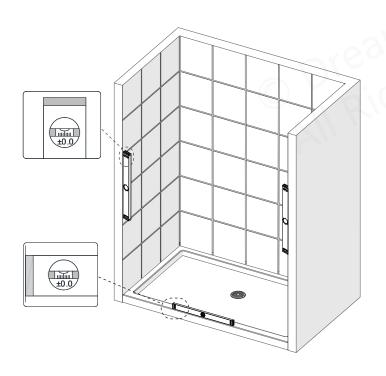
# Parts List

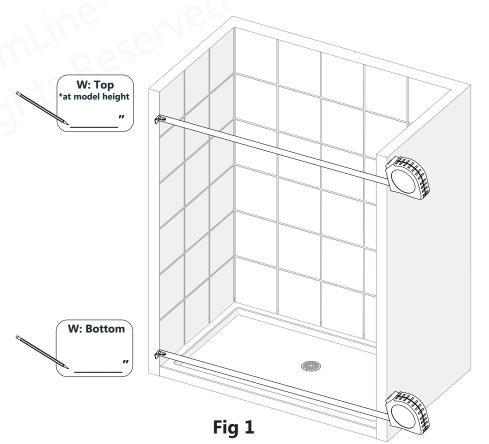






# Installation Steps



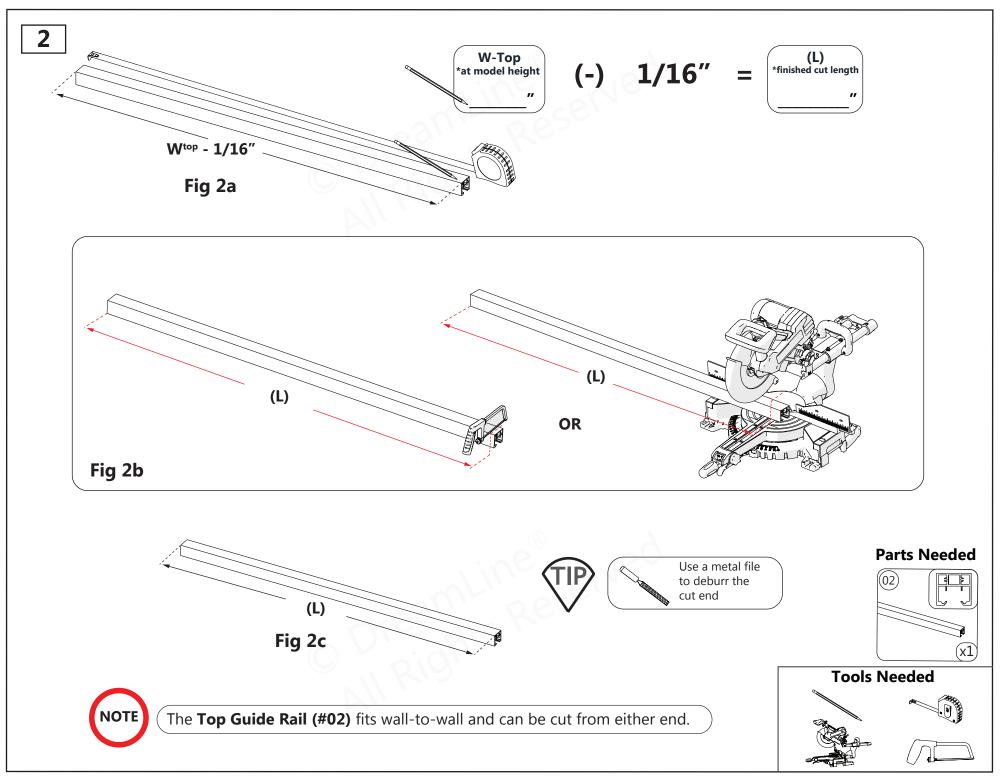


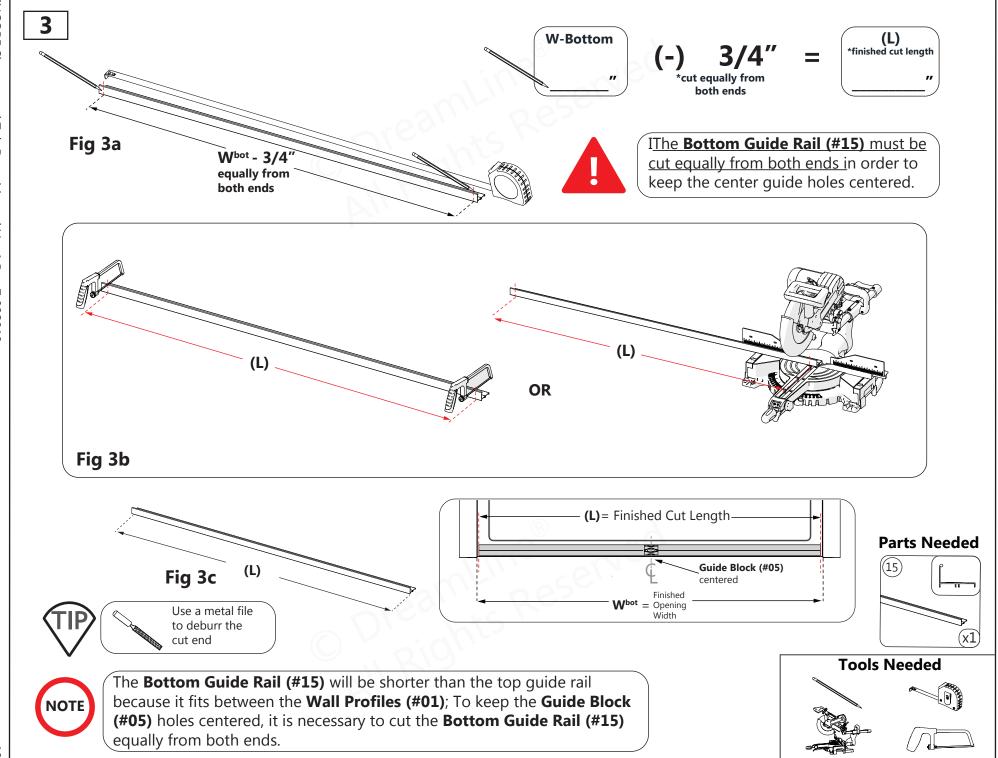


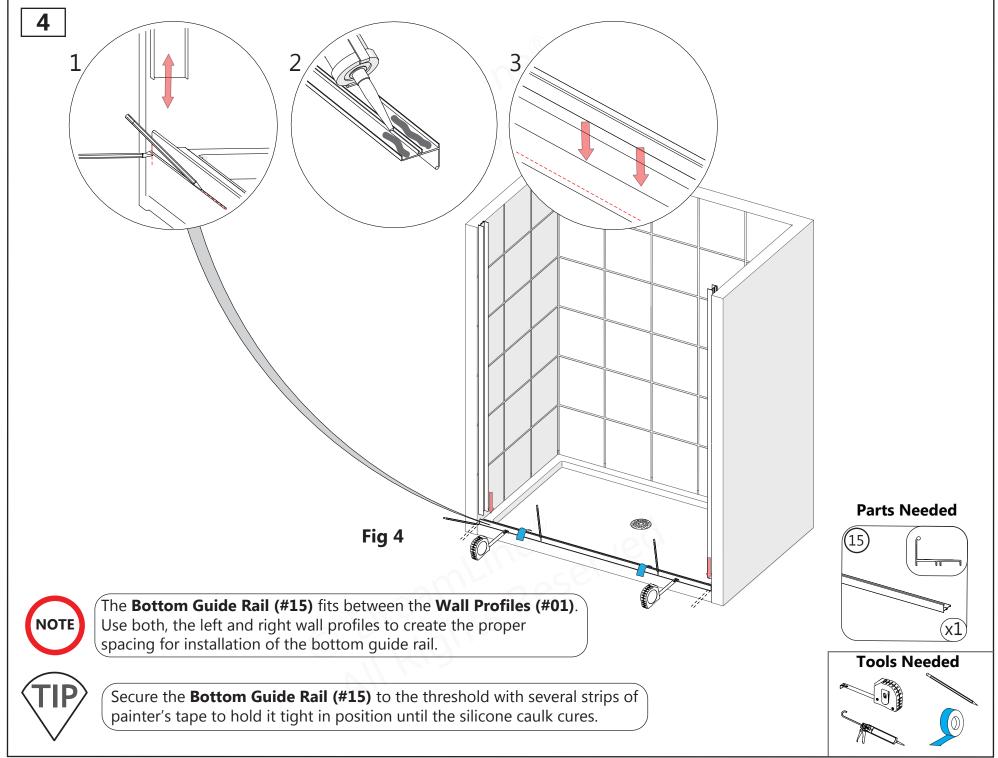
\*ENCORE Model Height: ENCORE Tub door: 58" ENCORE Shower door: 76"

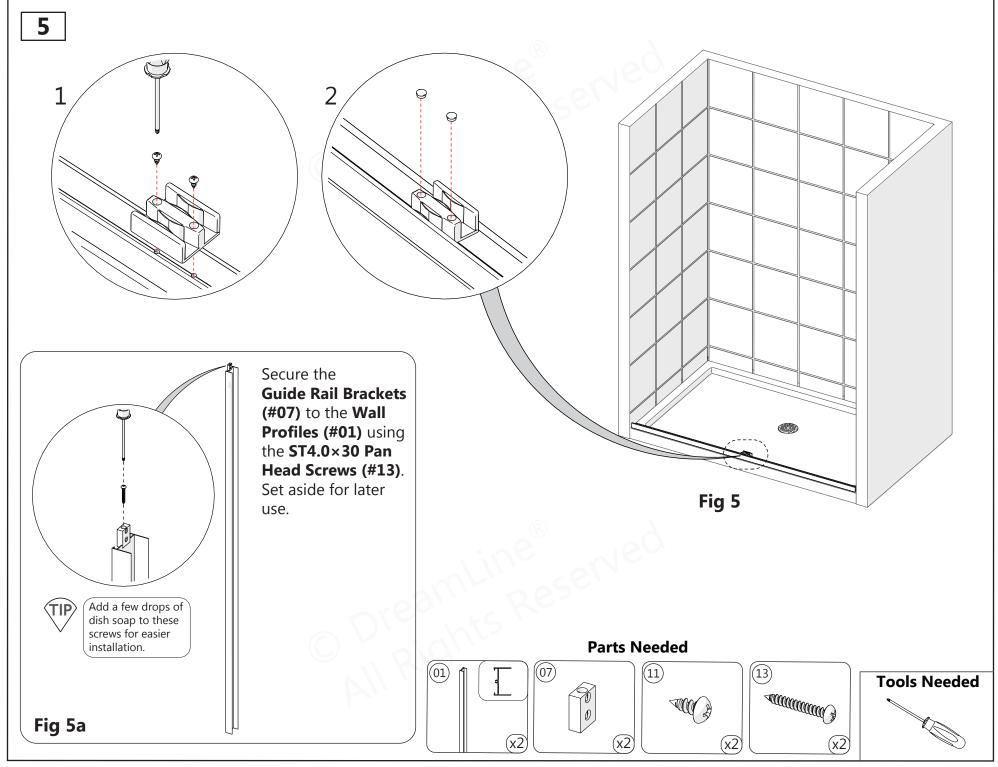


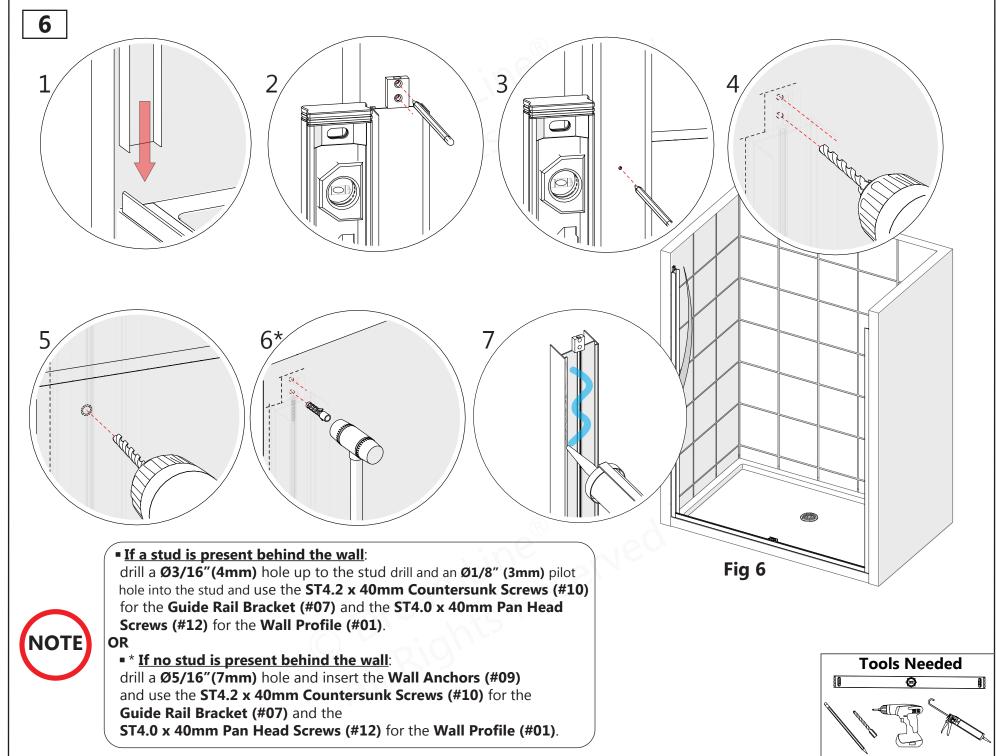


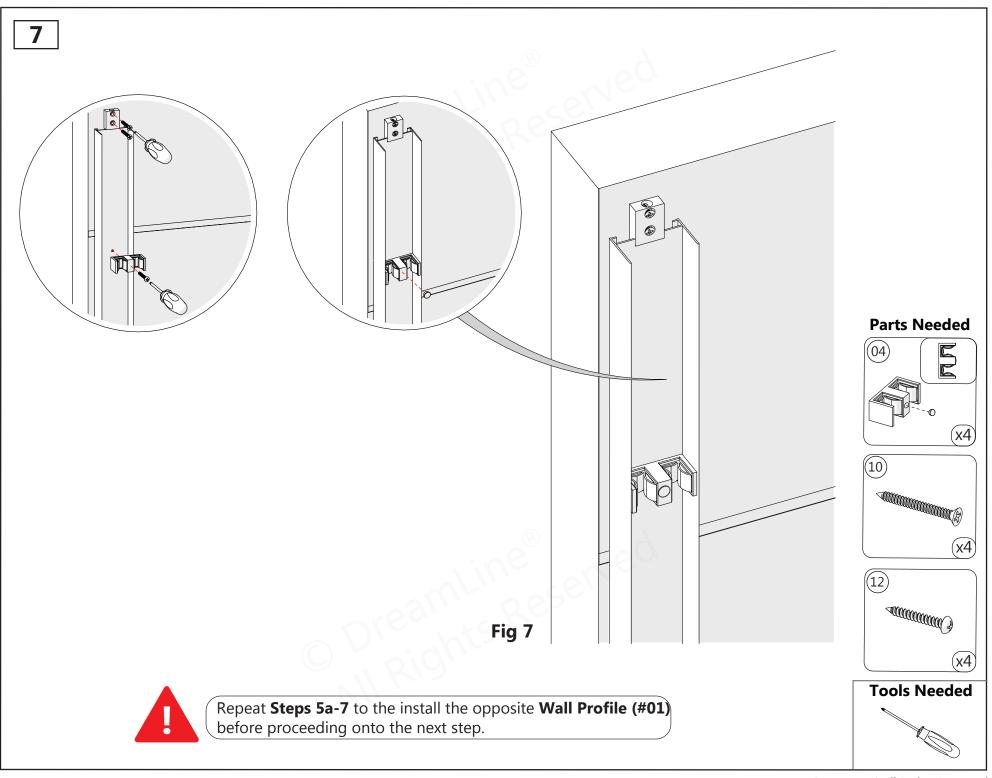




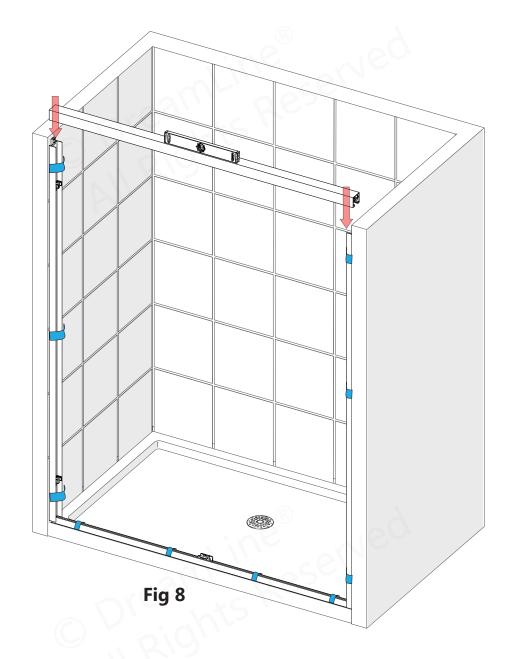








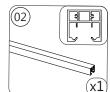
8





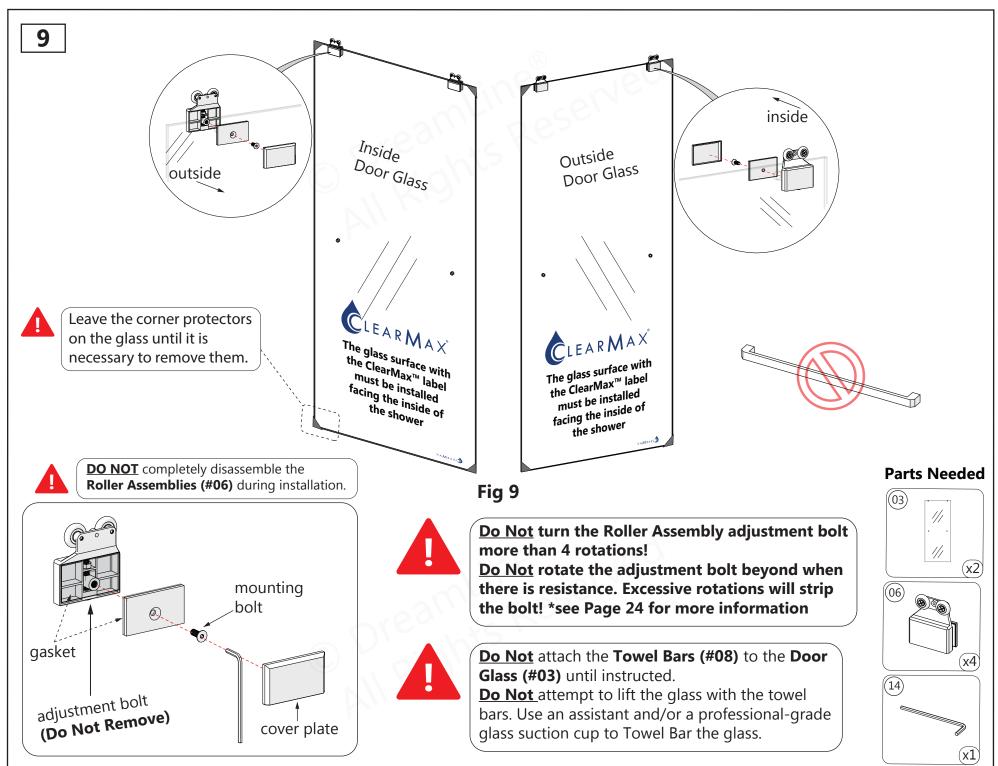
Make sure the **Top Guide Rail (#02)** sits firmly onto the **Guide Rail Brackets (#07)** and is level across the opening.

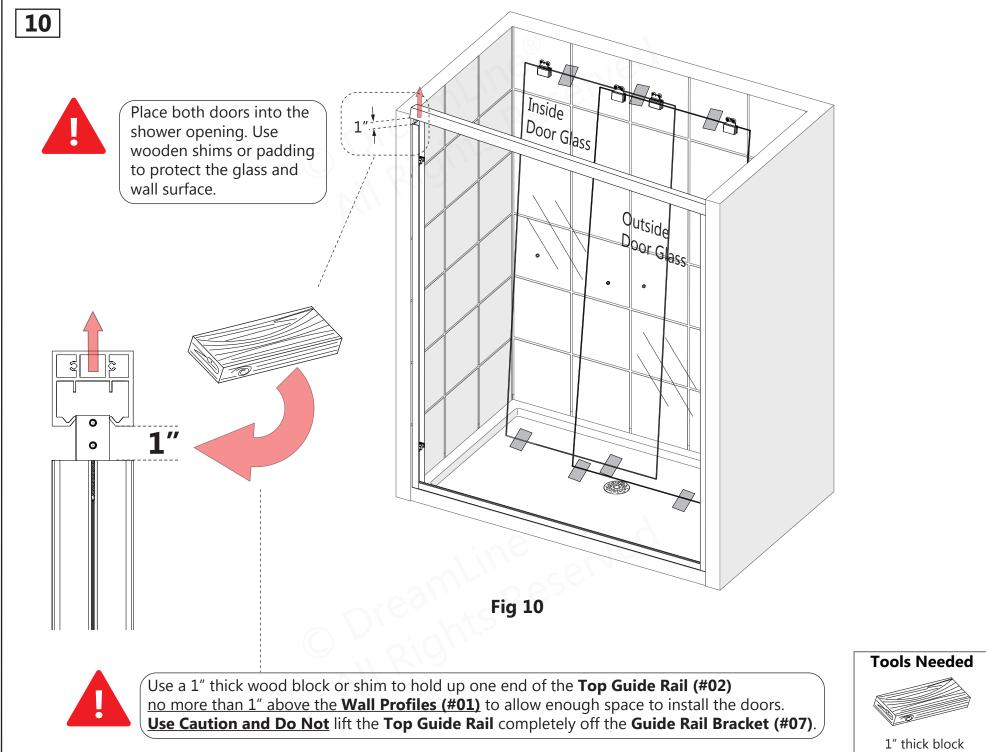


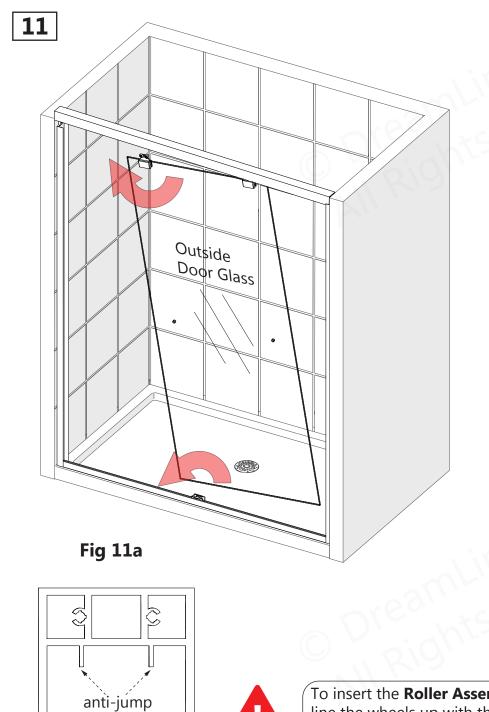


**Tools Needed** 









#### Outside door glass installation

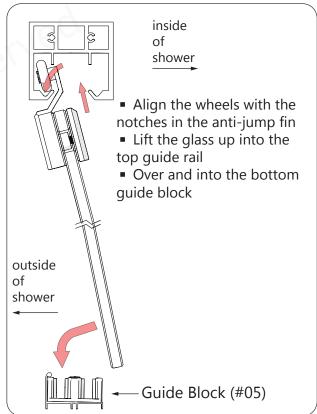


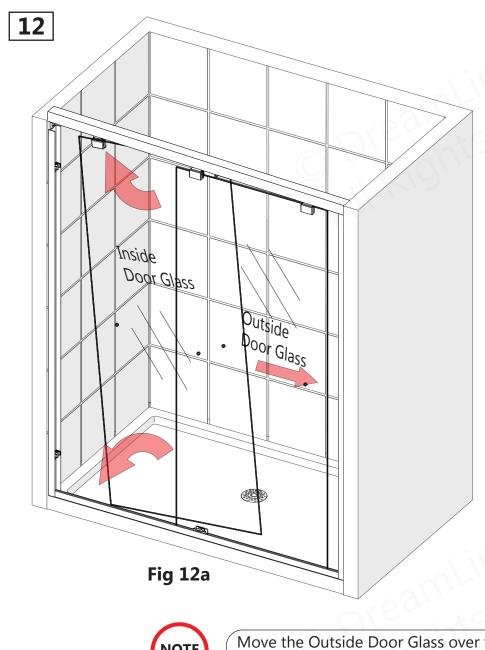
Fig 11b



fins

To insert the Roller Assemblies (#06) into the Top Guide Rail (#02), line the wheels up with the notches in the Anti-Jump Fins and set them onto the appropriate track inside of the Top Guide Rail (#02).





### Inside door glass installation

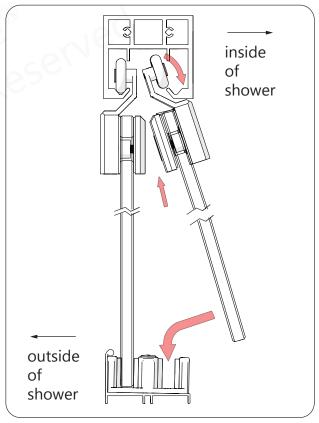


Fig 12b



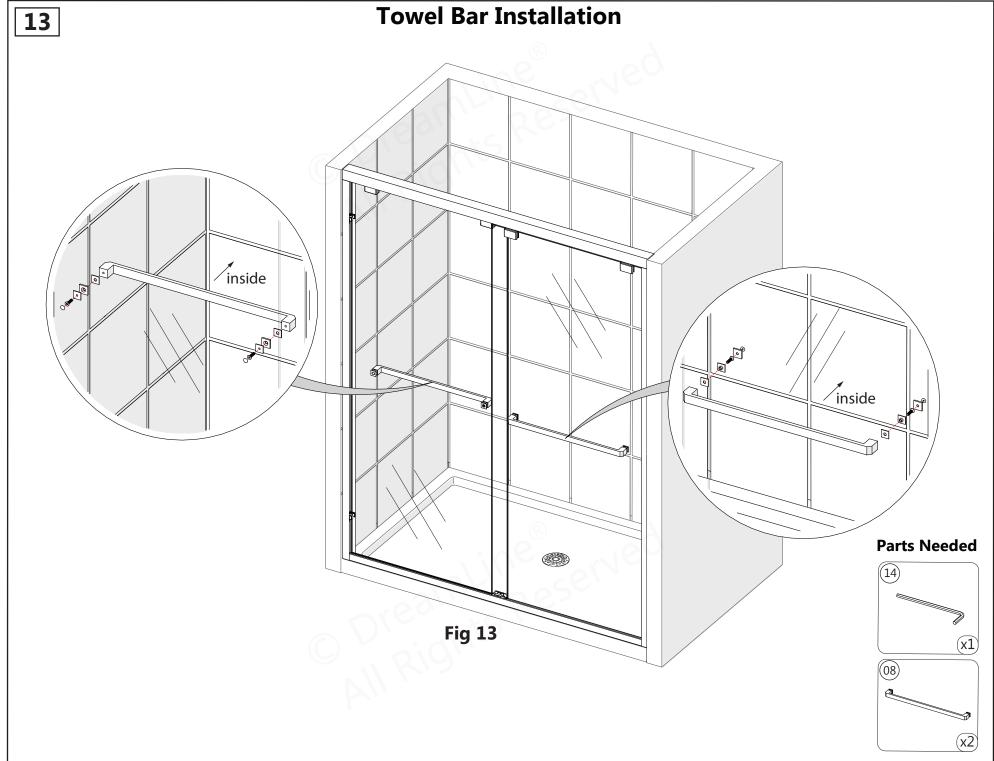
Move the Outside Door Glass over to allow installation of the Inside Door Glass rollers into the Top Guide Rail



Line the Roller Assemblies (#06) up with the notches in the anti-jump fin and set the Rollers onto the track inside of the Top Guide Rail (#02).

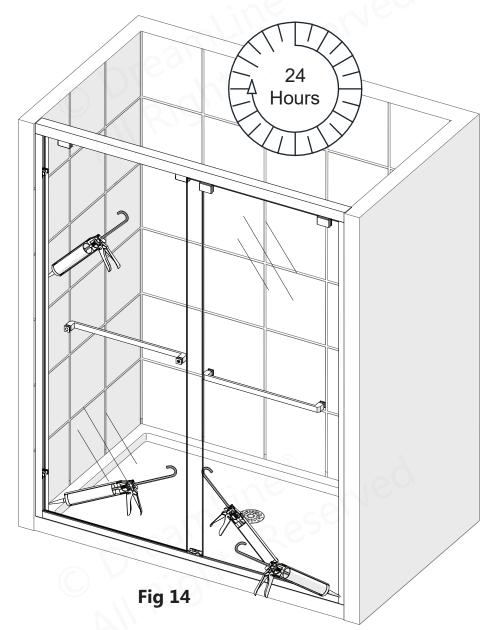








### The surfaces need to be clean and free of debris before applying silicone





Allow 24 hours for the silicone caulk to cure before using shower



### **Product Maintenance**

**BASES and BACKWALLS**: To ensure long lasting life for your acrylic back walls: wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Avoid the use of aerosol spray cleaners. Never use abrasive cleansers, metal brushes or scrapers that could permanently scratch or dull the surface.

<u>GLASS</u>: To ensure long lasting life for your glass shower products: wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either a soft cloth or a squeegee to prevent soap buildup and water spots (Hard water can etch the surface of the glass over time if left to dry). To prevent scratching the surface: never use abrasive cleaners or cleaning products that contain scouring agents. Never use bristle brushes or abrasive sponges that may scratch the surface of the glass.

**HARDWARE**: To ensure a long lasting finish: wipe off all metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent damage to the finish (peeling or corrosion). After cleaning the polished finishes, rinse thoroughly and wipe dry with a soft clean-cloth.

Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish to stainless steel hardware, work with the grain (not across the grain). Never use an abrasive sponge or cloth, steel wool or wired brush as these may permanently scratch the surfaces.



To maximize the life of your door, it is important to regularly inspect the glass and other hardware for misalignment, proper attachment, and/or damage. Contact DreamLine® with any questions or concerns.

### **ENCORE Maintenance Checklist**

□ <b>Top Guide Rail</b> level and tight
□ Wall Profiles and Guide Rail Brackets tight to the walls
□ All screws are tight
☐ Both lites of <b>Door Glass</b> are secure and level
☐ <b>Guide Block</b> square to the threshold and glass
□ Bottom Guide Rail secured to the threshold
☐ Bottom Guide Rail screws are tight
□ Proper clearance beneath the door glass between the bottom rail and within the guide block
□ Door Glass adjusted so that the SafeClose™ Bumpers smoothly catch and release the glass
during operation
□ Roller Assemblies tight
□ Roller Assembly cover plates secure
□ Roller Assembly adjustment bolts tight
□ Towel Bar screws are tight and secured to each door and gaskets are in place to prevent glass-to-
metal contact
☐ Both doors operate smoothly through the guide block and do not make contact with one another
☐ Inspect and replace silicone as necessary to prevent water leakage

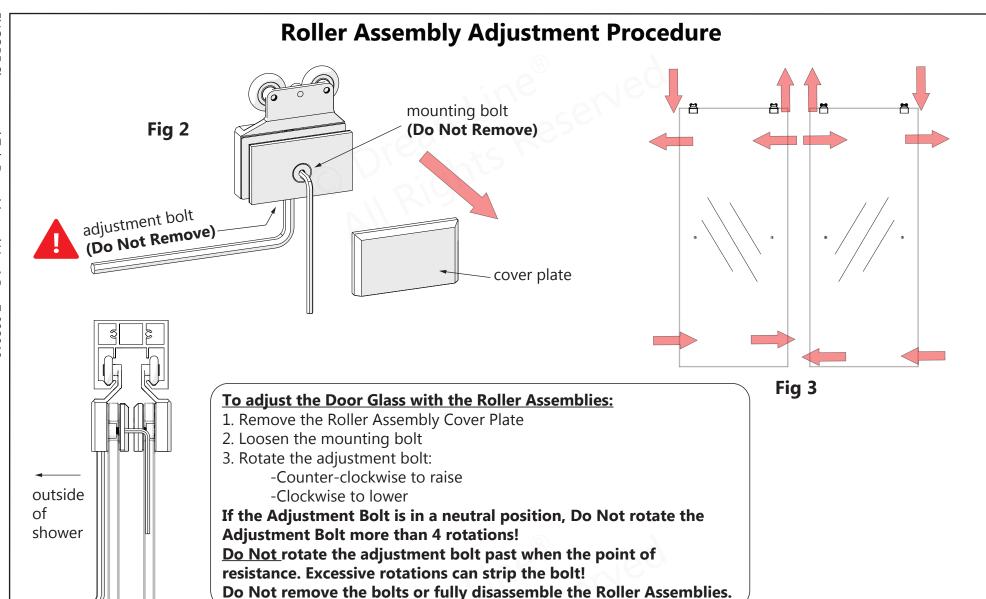
## **Troubleshooting**

Problem/Symptom	Suggested Solution	
	•Check all shipping/packaging material for missing parts/components.	
Missing Parts	•If not found, contact DreamLine® Customer Support [1-866-731-2244] to	
	order factory part replacement.	
Ton Guida Pail (#02) was cut too short	·If the <b>Top Guide Rail (#02)</b> is cut too short, contact DreamLine®	
Top duide Rail (#02) was cut too short.	Customer Support [1-866-731-2244] to order factory part replacement.	
	•Confirm the <b>SafeClose™ Bumpers (#04)</b> are installed correctly inside of	
Water Leakage	the Wall Profiles (#01).	
	•Confirm that the entire unit has been properly sealed with silicone caulk;	
	allow at least 24 hours to allow the silicone to cure and set before using	
	the shower unit.	
	·Direct the shower head/water flow away from the area	
	·Confirm the <b>Top Guide Rail (#02)</b> is level.	
Missing Parts  Top Guide Rail (#02) was cut too short.	Check the Roller Assemblies (#06) to ensure they are properly set onto the	
	Top Guide Rail (#02) track.	
The doors roll or make noise during operation	Confirm the doors seat smoothly into the <b>SafeClose™ Bumpers (#04)</b> by	
	adjusting the Roller Assemblies adjustment bolts; Do not allow the Door	
	Glass to make contact with the Bottom Guide Rail (#15). [see Page 24]	
Towel Bar (#08) is loose.	·Verify that the gaskets and screws are in place and tightly secured. [see	
	Page 20]	



Prior to contacting DreamLine® Customer Service, please have the following information readily available:

- Purchase Order Information
  - Name, PO Number, Dealer/Vendor Name, etc.
- SKU/Model Number (see Pages 25-28)
- Factory Part Information (see Pages 25-28)



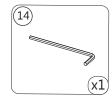


Use the adjustment bolt on the Roller Assembly to adjust the Door Glass so it closes evenly into the Wall Profiles.



Do Not allow the Door Glass to make contact with the Bottom Guide Rail during this process.





	ENCORE - 60 x 58 {SHDR-1660580P-##}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	041740 <b>1</b> 1-1423 / 041740 <b>4</b> 1-1423 / 041740 <b>6</b> 1-1423 / 041740 <b>9</b> 1-1423	Left or Right Wall Profile	2 pcs
02	041710 <b>1</b> 1-1524 / 041710 <b>4</b> 1-1524 / 041710 <b>6</b> 1-1524 / 041710 <b>9</b> 1-1524	Top Guide Rail	1 рс
03	010280006	Door Glass	2 pcs
04	0755 <b>1</b> 065 / 0755 <b>4</b> 065 / 0755 <b>6</b> 065 / 0755 <b>9</b> 065	SafeClose™ Bumper for 8mm (5/16in) Glass	4 pcs
05	0755 <b>1</b> 064 / 0755 <b>4</b> 064 / 0755 <b>6</b> 064 / 0755 <b>9</b> 064	Bottom Guide Block for 8mm (5/16in) Glass	1 рс
06	0731 <b>1</b> 020 / 0731 <b>4</b> 020 / 0731 <b>6</b> 020 / 0731 <b>9</b> 020	Roller Assembly for 8mm (5/16in) Glass	4 pcs
07	0702 <b>1</b> 166 / 0702 <b>4</b> 166 / 0702 <b>6</b> 166 / 0702 <b>9</b> 166	Guide Rail Bracket	2 pcs
08	0722 <b>1</b> 073 / 0722 <b>4</b> 073 / 0722 <b>6</b> 073 / 0722 <b>9</b> 073	Towel Bar	2 pcs
09	07552148	Wall Anchor 8mm (5/16in)	8 pcs
10	092108	ST4.2 x 40 Countersunk Screw	4 pcs
11	091101	ST4.0 x 10 Pan Head Screw	2 pcs
12	091107	ST4.0 x 40 Pan Head Screw	4 pcs
13	091105	ST4.0 x 30 Pan head Screw	2 pcs
14	098003	Allen Wrench 3mm	1 pc
15	041750 <b>1</b> 1-1506 / 041750 <b>4</b> 1-1506 / 041750 <b>6</b> 1-1506 / 041750 <b>9</b> 1-1506	Bottom Guide Rail	1 pc

**BOLD** digit indicates finish color:

- 1 = Polished SS
- 4 = Brushed SS
- 6 = Oil Rubbed Bronze
- 9 = Satin Black

	ENCORE - 48 x 76 {SHDR-1648760-##}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	041740 <b>1</b> 1-1880 / 041740 <b>4</b> 1-1880 / 041740 <b>6</b> 1-1880 / 041740 <b>9</b> 1-1880	Left or Right Wall Profile	2 pcs
02	041710 <b>1</b> 1-1219 / 041710 <b>4</b> 1-1219 / 041710 <b>6</b> 1-1219 / 041710 <b>9</b> 1-1219	Top Guide Rail	1 рс
03	010280009	Door Glass	2 pcs
04	0755 <b>1</b> 065 / 0755 <b>4</b> 065 / 0755 <b>6</b> 065 / 0755 <b>9</b> 065	SafeClose™ Bumper for 8mm (5/16in) Glass	4 pcs
05	0755 <b>1</b> 064 / 0755 <b>4</b> 064 / 0755 <b>6</b> 064 / 0755 <b>9</b> 064	Bottom Guide Block for 8mm (5/16in) Glass	1 рс
06	0731 <b>1</b> 020 / 0731 <b>4</b> 020 / 0731 <b>6</b> 020 / 0731 <b>9</b> 020	Roller Assembly for 8mm (5/16in) Glass	4 pcs
07	0702 <b>1</b> 166 / 0702 <b>4</b> 166 / 0702 <b>6</b> 166 / 0702 <b>9</b> 166	Guide Rail Bracket	2 pcs
08	0722 <b>1</b> 032 / 0722 <b>4</b> 032 / 0722 <b>6</b> 032 / 0722 <b>9</b> 032	Towel Bar	2 pcs
09	07552148	Wall Anchor 8mm (5/16in)	8 pcs
10	092108	ST4.2 x 40 Countersunk Screw	4 pcs
11	091101	ST4.0 x 10 Pan Head Screw	2 pcs
12	091107	ST4.0 x 40 Pan Head Screw	4 pcs
13	091105	ST4.0 x 30 Pan head Screw	2 pcs
14	098003	Allen Wrench 3mm	1 pc
15	041750 <b>1</b> 1-1201 / 041750 <b>4</b> 1-1201 / 041750 <b>6</b> 1-1201 / 041750 <b>9</b> 1-1201	Bottom Guide Rail	1 pc

**BOLD** digit indicates finish color:

- 1 = Polished SS
- 4 = Brushed SS
- 6 = Oil Rubbed Bronze
- 9 = Satin Black

	ENCORE - 54 x 76 {SHDR-1654760-##}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	041740 <b>1</b> 1-1880 / 041740 <b>4</b> 1-1880 / 041740 <b>6</b> 1-1880 / 041740 <b>9</b> 1-1880	Left or Right Wall Profile	2 pcs
02	041710 <b>1</b> 1-1372 / 041710 <b>4</b> 1-1372 / 041710 <b>6</b> 1-1372 / 041710 <b>9</b> 1-1372	Top Guide Rail	1 рс
03	010280010	Door Glass	2 pcs
04	0755 <b>1</b> 065 / 0755 <b>4</b> 065 / 0755 <b>6</b> 065 / 0755 <b>9</b> 065	SafeClose™ Bumper for 8mm (5/16in) Glass	4 pcs
05	0755 <b>1</b> 064 / 0755 <b>4</b> 064 / 0755 <b>6</b> 064 / 0755 <b>9</b> 064	Bottom Guide Block for 8mm (5/16in) Glass	1 рс
06	0731 <b>1</b> 020 / 0731 <b>4</b> 020 / 0731 <b>6</b> 020 / 0731 <b>9</b> 020	Roller Assembly for 8mm (5/16in) Glass	4 pcs
07	0702 <b>1</b> 166 / 0702 <b>4</b> 166 / 0702 <b>6</b> 166 / 0702 <b>9</b> 166	Guide Rail Bracket	2 pcs
08	0722 <b>1</b> 072 / 0722 <b>4</b> 072 / 0722 <b>6</b> 072 / 0722 <b>9</b> 072	Towel Bar	2 pcs
09	07552148	Wall Anchor 8mm (5/16in)	8 pcs
10	092108	ST4.2 x 40 Countersunk Screw	4 pcs
11	091101	ST4.0 x 10 Pan Head Screw	2 pcs
12	091107	ST4.0 x 40 Pan Head Screw	4 pcs
13	091105	ST4.0 x 30 Pan head Screw	2 pcs
14	098003	Allen Wrench 3mm	1 pc
15	041750 <b>1</b> 1-1354 / 041750 <b>4</b> 1-1354 / 041750 <b>6</b> 1-1354 / 041750 <b>9</b> 1-1354	Bottom Guide Rail	1 pc

**BOLD** digit indicates finish color:

- 1 = Polished SS
- 4 = Brushed SS
- **6** = Oil Rubbed Bronze
- 9 = Satin Black

ENCORE - 60 x 76 {SHDR-1660760-##}		FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	041740 <b>1</b> 1-1880 / 041740 <b>4</b> 1-1880 / 041740 <b>6</b> 1-1880 / 041740 <b>9</b> 1-1880	Left or Right Wall Profile	2 pcs
02	041710 <b>1</b> 1-1524 / 041710 <b>4</b> 1-1524 / 041710 <b>6</b> 1-1524 / 041710 <b>9</b> 1-1524	Top Guide Rail	1 рс
03	010280007	Door Glass	2 pcs
04	0755 <b>1</b> 065 / 0755 <b>4</b> 065 / 0755 <b>6</b> 065 / 0755 <b>9</b> 065	SafeClose™ Bumper for 8mm (5/16in) Glass	4 pcs
05	0755 <b>1</b> 064 / 0755 <b>4</b> 064 / 0755 <b>6</b> 064 / 0755 <b>9</b> 064	Bottom Guide Block for 8mm (5/16in) Glass	1 рс
06	0731 <b>1</b> 020 / 0731 <b>4</b> 020 / 0731 <b>6</b> 020 / 0731 <b>9</b> 020	Roller Assembly for 8mm (5/16in) Glass	4 pcs
07	0702 <b>1</b> 166 / 0702 <b>4</b> 166 / 0702 <b>6</b> 166 / 0702 <b>9</b> 166	Guide Rail Bracket	2 pcs
08	0722 <b>1</b> 073 / 0722 <b>4</b> 073 / 0722 <b>6</b> 073 / 0722 <b>9</b> 073	Towel Bar	2 pcs
09	07552148	Wall Anchor 8mm (5/16in)	8 pcs
10	092108	ST4.2 x 40 Countersunk Screw	4 pcs
11	091101	ST4.0 x 10 Pan Head Screw	2 pcs
12	091107	ST4.0 x 40 Pan Head Screw	4 pcs
13	091105	ST4.0 x 30 Pan head Screw	2 pcs
14	098003	Allen Wrench 3mm	1 pc
15	041750 <b>1</b> 1-1506 / 041750 <b>4</b> 1-1506 / 041750 <b>6</b> 1-1506 / 041750 <b>9</b> 1-1506	Bottom Guide Rail	1 pc

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TEL: 866-731-2244 FAX: 866-857-3638 DREAMLINE.COM



For more information on DreamLine® Shower Doors and Enclosures please visit **DreamLine.com**