



Warranty Information

MowRo by Redback warranties this product, to the original purchaser with proof of purchase, for a period of two (2) years against defects in materials, parts, or workmanship. Redback, at its own discretion, will repair or replace any and all parts found to be defective, through normal use. This warranty is valid only for units that have been used for non-commercial use, and that have been maintained in accordance with the instructions in the owner's manual.

The Samsung battery included with each MowRo carries a one (1) year limited warranty, including warranty against defects in workmanship and materials. Batteries must be charged in accordance with the owner's manual directions in order to be valid.

Transportation charges for the movement of any unit are the responsibility of the purchaser. It is the purchaser's responsibility to pay transportation charges for any product submitted for replacement under this warranty, unless such return is requested in writing by Redback.

This warranty is null and void in the event of the installation of unauthorized spare or retrofit parts.

Items not covered by warranty include:

1. Any part that has become inoperative due to misuse, commercial use, abuse, neglect, accident, improper maintenance, or alteration.
2. The unit, if it has not been operated and/or maintained in accordance with the owner's manual.
3. Routine maintenance items such as lubricants and blade replacements.
4. Normal wear and deterioration of the exterior finish due to use or exposure to sun and weather.

For Repairs or Warranties Contact our Customer Support Line at:

1-800-976-3009 or www.mowro.com