

**ORDERING INFORMATION**

**PHONE NUMBERS**

(800) 645-2860  
(888) 645-2860  
(877) 645-2860

**FAX NUMBERS**

(631) 842-8083

**EMAIL & WEBSITE**

sales@lambro.net  
http://www.lambro.net

**BUSINESS HOURS**

Monday through Friday  
8:30am - 5:00pm EST

**MANUFACTURING & DISTRIBUTION**

<i>Corporate Headquarters</i>	<i>West Coast Facility</i>
<i>East Coast Facility</i>	Lambro West, Inc.
Lambro Industries, Inc.	984 East Greg Street
115 Albany Avenue	Sparks, NV 89431
Amityville, NY 11701	

**PREPAID SHIPPING**

Prepaid shipping for orders exceeding \$750.00 within the Continental United States, excluding Florida and Texas which are \$1,000.00 prepaid.

**SHIPPING LEAD TIME**

Orders received before 4:00 PM EST will be shipped within 3 - 5 business days.

**TERMS & CONDITIONS**

**TERMS**

Standard open account is Net 30 days from the date of invoice. All past due amounts are subject to a finance charge of 1.5% per month or 18.0% per annum on any past due balance. Any disputed balances should be brought to the attention of Lambro Industries, Inc. within 30 days from invoice date. If an invoice is held in question, the balance not in question shall be paid in accordance with the aforementioned terms. New accounts are subject to approval by our credit department.

**SHIPPING & FREIGHT POLICY**

Prepaid shipping for orders exceeding \$750.00 within the Continental United States, excluding Florida and Texas which are \$1,000.00 prepaid.

**ORDERED QUANTITIES**

Ordered quantities must coincide with product packaging configurations as detailed in Lambro's catalog and price insert sheet information. NO PARTIAL CARTON ORDERS - only full carton quantities per product.

**RETURN POLICY**

No product returns will be accepted without an assigned Return Authorization Number. Return authorizations can be requested through Lambro's Customer Service Department at (800) 645-2860.

**ADDITIONAL RETURN CRITERIA**

Returns are to be shipped freight prepaid, full cartons only, and packaged securely to prevent product damage in transit. Returned product must be less than 6 months old from invoice date. A 20% restocking fee is associated with returned items.

**DISCREPANCIES**

For damaged goods claims or reporting quantity discrepancies - incoming shipments must be inspected at the time of delivery, and properly noted on the delivery bill of lading. Please notify Lambro's Customer Service Department at (800) 645-2860 within 5 business days of receipt if there is a discrepancy.